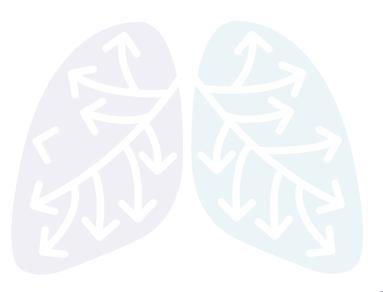
If you have any complaints please discuss with the nurse looking after you. Alternatively you can contact the Community Respiratory Team Leader who will explain the Complaints Procedure with you:

**Team Leader** Trustwide

Contact: 028 7186 5157 Ext 217583.

We are also keen to hear from you regarding any positive experiences.



### **Hours of Operation:**

9am to 5pm 7 days a week, including bank holidays.

Out of Hours GP on 028 7186 5195.

To contact the Community Respiratory Teams please telephone :

Omagh -

Omagh Hospital & Primary Care Complex **028 8283 3834** 

Enniskillen – SWAH **028 6638 2471** 

Derry -

Maple Villa 028 7186 5157

If staff are not available at the time of your call please leave a message on our answer machine and we will get back to you as soon as possible.



## COMMUNITY RESPIRATORY TEAM (CRT)

INTEGRATED CARE
DELIVERING
SPECIALIST SERVICES
LOCALLY





#### **Patient Information**

You have been referred by your General Practitioner (GP), or Hospital to the Community Respiratory Team for assessment, management and support & guidance of your lung condition. Patients are assessed in hospital, and if they meet the criteria for the service they are discharged home and reviewed by the CRT until they return to their baseline. This may be in the form of a home visit, telephone review and/or a local clinic visit.



# Support in the Management of lung disease

This service is for patients who are experiencing an exacerbation of their chronic lung disease. The aim of this service is to prevent unplanned hospital admissions and appropriately manage patients at home.

## What services does the team provide?

### Supported Discharge / In reach

This is a service for respiratory patients to help get them out of hospital as soon as it is safe to do so.

### Self-Management Plan

Development of management plans in line with NICE & GOLD Standards

Oxygen Assessments & Review Pulmonary Rehabilitation

### **Community COPD Clinic**

The nursing teams are highly skilled and will be in contact with your Doctor to seek help if they are concerned about your condition.

If you have any questions or concerns please raise with a member of our nursing team.



If you require re-admission to hospital at any time during the course of your treatment, the nurse will speak to the Hospital Consultant or GP to assist in your admission.