

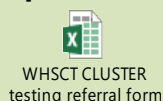
## Swabbing pathway for all staff in a Care/Residential Home or Supported Living Facility

**Step 1:** Contact the Public Health Agency (PHA) Duty Room on the following number for advice:

**Telephone: 0300 555 0114 or 0300 555 0119**

**Step 2:** If PHA request all staff to be tested:

- Manager to complete **CLUSTER** referral form and email to [Covid19.test@westerntrust.hscni.net](mailto:Covid19.test@westerntrust.hscni.net)
- **Completed referral form MUST be password protected.**



- Referral form template attached

**Step 3:** WHSCT COVID 19 Testing Team will contact Home Manager with appointment slots for their staff.

**Step 4:** The team will contact each staff member with the result as soon as they are available. This is usually 24 hours after the test. Advice will be provided as necessary.

**Step 5:** The testing team will e-mail the Manager with the results of all staff.

**Step 6:** Staff with a positive result should be managed in line with guidance on self-isolation and self-care.

**Step 7:** Staff can access the WHSCT Psychological Support Helpline for ongoing support.

**Telephone:** 028 71611281, choose option 3

**Email:** [COVIDPsychological.Support@westerntrust.hscni.net](mailto:COVIDPsychological.Support@westerntrust.hscni.net)

**Step 8:** Manager to contact **PHA Duty Room** to notify them of results and for advice regarding further management and actions required.

**Step 9:** Manager to contact assigned WHSCT Community Support Team to inform the team of advice given by PHA.