

To enquire about your appointment  
if you have not heard from us  
in one week, call:

**028 7129 6192**  
**(Monday to Friday 08.00 – 16.30)**

If you have any other concerns  
about your cast/injury,  
before your fracture clinic appointment,  
please call your local  
Emergency Department

**Altnagelvin Hospital**  
**028 7161 1379**

**South West Acute Hospital**  
**028 6638 2000**

**Omagh Urgent Care and Treatment Centre**  
**028 8283 3169**

**Causeway Hospital**  
**028 7032 7032**

## OUTPATIENT CARE FOLLOWING A FRACTURE / INJURY

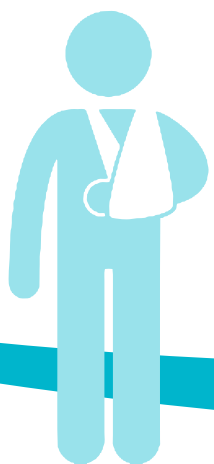
# What happens next?

## *What will happen following your attendance at the Emergency Department or Urgent Care & Treatment Centre?*

Your initial assessment documentation and x-rays, if taken, will be reviewed by an Orthopaedic Consultant and Fracture Clinic Nurse in the Virtual Fracture Clinic.

You will **not** need to attend the hospital for this initial review to take place. We will aim to do this within three working days.

In some cases a trained, experienced Fracture Clinic Nurse will then contact you by telephone to discuss your treatment. This might consist of seeking more information from you, giving you advice or may require the arrangement of an appointment at the most appropriate clinic.



The consultant may decide that you need to attend a fracture clinic, and he will advise when this needs to take place, depending on the injury you have sustained.

You will be informed by letter of your appointment. If you are to be seen within a few days, you will be contacted by phone. If you need to see a consultant specialising in particular injuries this will be arranged for the most appropriate clinic.

As you may be contacted by telephone – please ensure you have provided a correct contact number at the Emergency Department. Please be aware that the hospital call may appear as an ‘**unknown number**’ or ‘**no caller id**’. If you are not available on the telephone, a message or text will be left asking you to contact the service. Alternatively you may receive a letter detailing advice.

If you haven't heard anything within **one week** from your injury please get in touch with us at the outpatient booking office, Tel: 028 7129 6192

You will be given a leaflet for your local hospital which will have a contact number for you to use with any issue regarding your plaster/injury or if you have any concerns (See last page for detail).

