

## List of Areas Not Compliant with ECA Standards

October - December 2023

Bi-Monthly:		Exception Report
October		
Area/s in red score:	ALT-Theatres Recovery (E=73%)	Ongoing issues with repair of flooring and skirting boards same continually raised with Estates and flooring manager. Escalated to Estates and service manager.
Area/s in amber score:	None	N/A
No audit completed/reported:	None	N/A
Partial-compliant	None	N/A
1 out of 2 audits completed and reported		
November		
Area/s in red score:	None	N/A
Area/s in amber score:	OHPCC-Outreach Chemotherapy (C=89%)	
No audit completed/reported:	None	N/A
Partial-compliant	ALT-DESU Theatre 3	No report
1 out of 2 audits completed and reported:	ALT-Ward 50	No report
	OHPCC-Outreach Chemotherapy	No report
December		
Area/s in red score:	None	N/A
Area/s in amber score:	None	N/A
No audit completed/reported:	None	N/A
Partial-compliant	ALT-Endoscopy	No report
1 out of 2 audits completed and reported:	ALT-Sperrin Suite	Only one environmental audit was performed in Dec 2023 due to the SperrinSuite closing early for Christmas
Quarterly:		
Area/s in red score:	ALT-A&E (E=73%)	No report
Area/s in amber score:	SWAH-Cardiac Unit (C=87%)	The ward has had no permanent domestic based on the ward for a long time this issue was raised with the domestic supervisors during our last audit in August and i was informed a staff member was being allocated but we still have no permanent staff based in Cardiac unit i feel if we did this scoure would improve. Permanent domestic requested for the ward as untitled post different people daily/alt days

Great James St HC Treatment Room (E=88%)	G0049 Main Treatment Area: Multiple light fittings have insects present. G0051 Exam Room 1: Hard floor damaged, insects present in light fittings, walls & skirting damaged. G0052 Cubicle: Paintwork chipped on doors & framework, paintwork chipped on walls and skirting. The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (northern) Marion Curran; Treatment Rooms Manager Helen Brolly. Gt James St Treatment Room Sister Caoline Shields has submitted dockets to Estates services as necessary.
OHPCC-Palliative Ward (C=90%)	Dust on top of door frame /dust on sill in ensuite; cobweb on ceiling; sticky tape and smears on mirror inside wardrobe; hair and stains on shower head; toilet brush missing in bathroom; label missing on bin Failures delegated to support services staff for sign off / completion
Erne HC Treatment Room (E=90%)	Nurses station: Hard floor appears cracked. Sluice b: Sink is cracked. Room 2: Paint on walls chipped, paint on skirting behind bins chipped. Waiting Area B: Skirting - paint chipped. Room 1: paint chipped in areas. Waiting Area A: ceiling tile needs replaced. The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (southern) Marianne Walsh; Community Nursing Services Manager Debbie Campbell (in lieu of Treatment Rooms Manager); Operations and Maintenance Manager Estates Services Tony Doherty.
OHPCC-Urgent Care Centre (P=84%)	No report
T&F-Lime (E=88%)	Multiple paint and woodwork repairs required throughout the Lime Ward. Emailed McCloskey Michael - Head of Operations & Maintenance. Requesting a meeting to address results of recent audit.
T&F-Psychiatric Intensive Care (E=87%)	Multiple paint and woodwork repairs required throughout the PICU Ward. Emailed McCloskey Michael - Head of Operations & Maintenance. Requesting a meeting to address results of recent audit.
No audit completed/reported:	ALT-Anderson's House No report
<b>6-Monthly:</b>	
Area/s in red score:	None N/A
Area/s in amber score:	Podiatry -Irvinestown HC (P=74%, E=79%) Temporary staff on adhoc basis in IHC due to long term sickness. Staff informed of items of report needing addressed and rectified in clinical area Updating all staff regularly re clinical standards
<b>Managerial:</b>	
Area/s in red score:	None N/A
Area/s in amber score:	Alcohol & Drugs (ATU), Omagh (P=82%) Beragh Day Centre (O=87%) No report No report

---

Carrickmore Health Centre (C=83%,  
P=77%, E=88%)

GF01 Front Porch: Charis/stools stained; External window - marks; hard floor - debris; surfaces - dusty; overall appearance - patient records on corridor at public toilets. GF02 Treatment Room: Patient Trolley - dusty; dust on curtain rails; overall - cluttered; Soap build up on soap dispenser; clinical waste bin dirty; window/privacy screens not signed or dated. GF05 Disabled Toilet: Soap dispenser dirty and soap build up; Walls/skirting marked. GF09 Office: Chairs/stools stained; debris on hard floor; walls/skirting marked. GF10 Staffroom: Internal windows/frames: debris: Electrical equipment - debris, toaster requires cleaning; external windows - marks; surfaces dusty; Kitchen appliances - toaster needs cleaned; kitchen fittings/fixtures/cupboards - food deposits; Microwave/sandwich toaster dirty - need cleaned; Fridge/microwave/dishwasher - dusty; Tables/worktops/cupboards - marks: walls/skirty need cleaned; both waste bins require deep cleaning, marks at base of bin. GF11 Waiting Area: Tables/cupboards - marks. GF14 Public Toilets: Windowsill dusty and sticky tape on it; toilet rolls sitting out. GF15 Domestic Store: Hard floor - debris; surfaces dusty. GF16 Reception: External window - marks. GF17 Exam Room: Sinks/splashbacks - dirty around plug hole area.

GF01 Front Porch: No Alcohol gel available: Overall - cluttered; Patient records on corridor at public toilets. GF02 Treatment Room: Face masks out of date - no PPE for isolation available; Fans External Casing dusty; Gloves out of date - no stock available; Sharps procedure not adhered to; Needles out of date & blood bottle out of date - staff not trained in needle/inoculation injury; overall - cluttered; No Clinell Tape on ECG machine, plasters sitting opened on tray: patient equipment - dusty, stained, cotton wool sitting opened, blue tray sitting opened, black trolley dirty, no label; sharps box opened and no temporary closure; stored patient equipment dusty; Shelving very cluttered; window/privacy screens damaged. GF06 Office: No Alcohol gel available/residue on top of dispenser; Fans external casing damaged and dusty; overall - cluttered; Food items should be stored in cupboard. GF09 Office: Notices/signs not laminated; overall - cluttered. GF10 Staffroom: No Alcohol gel available; Signs not laminated - Notice board should be wipeable; Overall - cobwebs and untidy, boxes of patient notes sitting on floor, visors stored in box on floor; Freezer requires cleaning; microwave/sandwich toaster need cleaned; Fridge/microwave - dusty and food deposits, out of date food and no fridge temperature checks. GF11 Waiting Area: Chairs/stools - stained; overall - very cluttered, large stock of items stored, room used as a tea room from Covid. GF14 Public Toilets: No Alcohol gel available. GF15 Domestic Store:

---

Claudy HC Treatment Room (P=84%)

G0027 T/R Lounge: Beds/Exam couch - Blue leg wedge very dusty; overall - cluttered, hanger hanging on water cistern; pulse oximeter cracked with tape; stethoscope has dirty ear wax, vaccine trays in fridge dirty. G0028 Resus Room: Clinell tape/Nasal cannulae's out of date; waste bin lids sticking not closing. G0029 Test Toilet: Silver trolley and items need cleaned and tidied.

The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (northern) Marion Curran; Community Nursing Services Manager Maggie Doran (in lieu of Treatment Room Coordinator Helen Brolley).

---

---

Dungiven Health Centre (E=88%)

G0008 Public Toilet: hard floor - coming away from wall, damaged; insects present in light fittings. G0012 Clinic Room: Dust inside radiator cover. G0014 Clinic Room/Disabled Toilet: Door sticking on floor so difficult for wheelchair access; Disabled call bell tied up, not accessible - also needs replaced with wipeable cord; ventilation fans needs cleaned; walls/skirting paintwork flaking above radiator. G0022 Kitchen: External window - rubber seal needs replaced. G0023 Male Toilet: Insects present in light fitting; sink/splashbacks etc - Earth band on water piping to be replaced. G0024 Female Toilet: Walls/skirting paintwork chipped. G0025 Cleaner's store: Soap dispenser damaged - needs replaced/fitted to wall.

The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (northern) Marion Curran; Community Nursing Services Manager Maggie Doran (in lieu of Treatment Room Coordinator Helen Brolly).

---

Gortmore Day Centre (E=89%)

No report

---

---

Great James St Health Centre  
(P=85%, E=86%)

01004 S&L Therapy Room: Hand sanitiser out of date; notices/posters not laminated; PC and keyboards dusty; toys - need cleaning schedule. 01036 Kitchen: microwave needs PAT tested, very dirty. 01037 Waiting Room: Notice boards damaged, very worn & difficult to clean. 01039 Dental Surgery 2: Patient equip - CAP 11 machine needs PAT tested. G0015 Physio Room: Alcohol gel/wipes out of date; chairs/stools damaged/worn and stained - need to be washable; pillow on exam couch dirty; tables/worktops/cupboards untidy. G0018 Clinical Room 2: No alcohol gel/wipes out of date; chairs/stools - not washable, and ripped/torn; Exam couch torn/ripped - needs replaced; Medical Fridge untidy - needs cleaned; PC and keyboards dusty; Sharps procedure not adhered to; Filing cabinet needs cleaned; window/privacy curtains out of date (also from previous audit). G0020/22 Clinical Room 3: Exam couch damaged and needs replaced; patient weigh scales need replaced; PC and keyboards dusty; Tables/worktops - untidy and various items out of date; waste bins damaged; window/privacy screens out of date. G0021 Toilet: No stock of gloves/hand sanitiser available.

01020 Domestic Store: Ceilings damaged; walls/skirting paintwork chipped. 01021 Male Toilet: Hard floor - corner weld required. 01023 Female Toilet: hard floor damaged; walls/skirting - damaged - Replaced white rock splashback to sink. 1028 Shower WC: ventilation grill dusty. 01036 Kitchen: Ceiling damaged and also needs repainted; ventilation grills dirty; external window frame needs cleaned. 01037 Waiting Room: Notice board - damaged, very difficult to clean. 01039 Dental Surgery 2: Cupboard interior shelf loose/damaged; walls/skirting paintwork chipped. G0015 Physio Room: hard floor damaged; sink and taps need replaced; Cupboard hinges off/damaged. 0018 Clinical Room 2: Table worn/damaged; ventilation grill dusty. G0020/22 Clinical Room 3: Ventilation grill dirty; walls/skirting cracked. G0021 Toilet: ventilation grill dirty; walls/skirting damaged, also need sealed. G0060 Male Toilet: light fitting/pull cord out of order; ventilation grill vent dusty. G0062 Female Toilet: Hard floor damaged; Sink - not draining well/slow release.

The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (northern) Marion Curran; Interim Head of AHP Services Eileen Dolan; Clinical Director Community Dental Catherine McGrade; Head of Speech & Language Therapy Una Isdell; Operations and Maintenance Manager, Estates Tony Doherty.

---

Hillside Day Centre, Strabane (O=87%)

Several areas including cleaning, safety and upkeep of the facility were identified during the course of the inspection.

The Manager has forwarded actions to be taken forward by support services and these have been actioned. Included cleaning and tidying up stores/ cleaners cupboard.

The Manager has requested Estates to address issues of marks on walls and floors.

Finally the Manager has actioned with her own staff team the disposal of out of date PPE and sanitiser. Also they have been reminded to lock boiler cupboard. This has been added to checklist of daily safety checks carried out at the end of the day.

---

Irvinestown HC Treatment Room  
(P=90%)

FCOU01 Main Treatment Room: Equipment trolley needs cleaned to include internal runs; base of ECG machine needs cleaned; Sharps box opened; needles expired. FCOU02 Waiting Room: Wheelchairs in back hall need placed in correct storage. FCOU04 Exam Room1: Examination bed dusty underneath; Sharps box open.  
The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (northern) Marion Curran; Treatment Rooms Manager Helen Brolly.

---

Limavady Health Centre (P=80%;  
E=79%)

01001 Waiting Area/Corridor: Wipes not dated/not available. 01012 Staff Kitchen: Freezer section of fridge needs defrosted; dirt build up on kettle; interior cupboards dirty; window blinds require cleaning. 1011 Dental Surgery: Hand sanitiser out of date; body fluids on chairs/stools; cupboard not labelled, cleaning products not labelled, updated poster required for chloric acid; sink on dental chair soiled; staff wearing a wrist watch; Kodak machine - service overdue, shared glasses; fissure sealing tips out exposed, clean brushes all together in box, single use scissors being used more than once, monitor splashes/contaminated, sticky tape on back monitor, no tags to indicate suction machine clean; Sharps procedure not adhered to, beads on blinds untidy. G0071 Fam Ch Interview Room: Chairs require washable fabric, nail screw on window sill; child apron and costume require cleaning, toy kitchen requires cleaning, blinds need replaced - ligature risk. G0079 Podiatry - Treatment area: Sanitiser out of date; chairs/stools damaged; no stock of gloves available; dust on PPE station; Podotronic not asset ID'd; no date on privacy curtains. G0084 Speech Therapy Room: 2 small wooden chairs cannot be washed - need replaced; curtains damaged. G0088 Speech Therapy Room: Notice boards/posters hung incorrectly, require washable; signs not laminated, old fire poster on back of door overall untidy, extension lead use Estates check; masks out of date; sellotape on toys, wooden toys. G0096 Disposable Store: no stock of gloves available; overall cluttered, overstocked, items stacked too high; items out of date. G0097 General Store: No stock of gloves; untidy, PPE masks out of date and dusty; Clinell tape out of date; wheelchair stained. G0098 General Store: Hand sanitiser out of date; overall cluttered; out of date COVID tests. G0099 Filing Room: Cluttered, boxes on top of cupboard, patient name on dressings; syringe driver lock boxes need cleaned; out of date NACL.  
The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (northern) Marion Curran; Treatment Rooms Manager Helen Brolly; Head of Support Services Sonia Gormley; Clinical Director Community Dental Catherine McGrade, Head of Speech & Language Therapy Una Isdell; Interim Head of AHP Services Eileen Dolan; Health Visiting MDT Implementation Manager, W&C Joyce McKittrick.

---

---

Lisnaskea HC Treatment Room  
(P=80%)

002 Treatment/Emergency Area: Acticlор mixer bottle left unattended under sink; Oxygen out of date; sellotape on notice boards; patient equipment dusty; cautery burner out of date; sharps procedure not adhered to. 003 Cubicle 1 Eye Clinic: Sellotape used on notice board; sharps procedure not adhered to (Butterfly needle open on box). 006 Nurses Station: Tissue paper on window with sellotape - staff have asked for a blind for this window but application refused; PC screens - should be minimised when not in use as patient information held. 007 Store: Damp in store previously painted over - odour.  
The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (southern sector) Marianne Walsh; Treatment Rooms Manager Helen Brolly.

---

---

Lisnaskea Health Centre (O=81%)

0013 Domestic's Store: Doors/frames - paintwork chipped; Hoover requires PAT tested; Tape on floor outside cleaner's store and along corridor; walls/skirting - chipped paintwork. 0016 Dr Lynch Office: Insects in light fitting Room 61. 0019 Staff Toilet: Doors/frames - paintwork chipped; hand dryer not working - needs removed; walls/skirting paintwork chipped. 0022 Reception: Condensation on glass front doors; ceiling damaged. 0023 Staff Room: Doors/frames - paintwork chipped; ceiling dirty; insects present in light fitting; notice board needs repainted; walls/skirting paintwork chipped. 0024 Corridor/Small Waiting Area: ceiling plaster/tile cracked. 0025 Public Toilet: Insects in light fitting; hand dryer not working - needs removed; vent grills dusty; walls/skirting paintwork chipped. 0030 Main Reception/Waiting Area: Doors paintwork chipped, need repainted; external windows dirty. 0031 Receptionists Area: Draft coming from roof; light fittings electrical wire hanging down. 0032 General Store: Ceilings damaged

0013 Domestic's Store: Chloricide bottle left unattended, made up solutions not labelled, overstocked; gloves out of date; posters/signs on doors need laminated. 0016 Dr Lynch Office: Room 61 dual swabs out of date, HCG test out of date; no green stickers to say if equipment cleaned. 0019 Staff Toilet: Posters/signs need laminated. 0022 Reception: Wipes at main door out of date; signs not laminated. 0023 Staff Room: notice boards/posters dirty; overall untidy; electrical equipment needs PAT tested; fridge is cluttered, new fridge required for staff usage; food deposits in microwave; out of date food in fridge; cupboards need cleaned; waste bin rusty - needs replaced. 0024 Corridor/Small Waiting Area: Sellotape used on posters on windows - needs removed; signs not laminated; need to remove tape from table. 0030 Main Reception/Waiting Area: Wipes not dated, hibiscrub bottle out of date; signs not laminated; cluttered with traffic cones. 0031 Receptionists Area: Face masks out of packaging, no PPE for isolation available; sellotape used on signs/not laminated; overall very cluttered; Confidential waste bag stacked in corner; kidney dishes should be stored appropriately; sharps/needles out of date; waste bin rusty; blind between desks dirty; curtains/blinds hung incorrectly in patient waiting area. 0032 General Store: overall appearance cluttered.

The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (southern) Marianne Walsh; Operations and Maintenance Manager Ryan Smyth.

---

Newtownstewart Day Centre (O=86%)

OHPCC-Cardiac Investigations (P=81%) Main nursing factors included are: Gloves not replenished and danicentre dusty; Resus trolley dusty; Linen trolley untidy and dusty; Alcohol wipes not signed or dated; -Confidential waste bin too full; Keyboards and PC dusty

Staff informed of audit results and breakdown of areas indicated above. Roles identified for nursing staff as opposed to cleaning staff

---



Omagh HC Treatment Room (C=87%)	<p>D.01.02.245 1 Store: Hard Floor - needs cleaned. D.01.02.243.3 WC: Hard floor needs cleaned; soap build up under soap dispenser; Under toilet seat stained. D.01.02.245.4 Dirty Utility: Sluice and two sinks need cleaned; base of waste bin needs cleaned. D.01.02.245.5 Room 2: surfaces very dusty; deep clean needed for sink. D.01.02.245.6 Room 3: Chairs/stools need cleaned; curtain rail needs cleaned; hand wash sink - scale build up at drain; cobwebs on surfaces; Soap dispenser - no soap. D.01.02.245.7 Bays 1-6: Chair/stool needs cleaned; surfaces very dusty; curtain rail very dusty.</p> <p>The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (southern) Marianne Walsh; Community Nursing Services Manager Debbie Campbell (in lieu of Treatment Room Coordinator Helen Brolly); Head of Support Services Sonia Gormley.</p>
Primary Care Liaison, Oldbridge House (O=89%)	<p>Support services were off at time of inspection. Estate service requests made. Support service made aware of outstanding issues. Team Manager taken forward any outstanding nursing identified issues</p>
Psychological Therapies, Oldbridge House (O=85%)	<p>No report</p>
Rosstowney Recovery Team (P=80%)	<p>No report</p>
RV-Physiotherapy (O=88%)	<p>No report</p>
Shantallow Health Centre (E=87%, P=84%)	<p>G00061 Cont Room: Ceiling tiles missing. G00066 Clinic Room: Internal windows/frames/sills - cracked, broken window blinds, External window - cracked, Sinks - mixer taps faulty (too tight), cupboard door handles need replaced, telephone wire trunking is damaged and needs replaced. G00068 Clinic Room 3: Door handle loose, Lights - cover missing - discard old light diffuser, cupboard door handles need replaced. G00069 Clinic Room 2: Old fabric curtains on window need removed or replaced, Light covers badly discoloured - need replaced. 01005 Surgery 2/Speech &amp; Language Therapy: External window - safety restrictor broken (Estates did organise repair on same day), Sink - outlet rusty/broken, Cupboard door broken. 01016 Female Toilet / New toilet and baby room in Maternity area: Sink blocked, walls &amp; skirting damaged. 01017 Staff Kitchen: Hot water geyser - cover not set right. G00016/G00010 Admin Office: Walls/skirting - service hole needs completed or closed. G00039 Store: Hard floor damaged - needs repaired. G00053 Lobby: Ventilation grill not working properly - bad odour in this area - toilet area needs investigated by Estates. G00054 Female Toilet: Sinks - right hand sink slow to clear, wall tiles to ceiling need replaced, Open - access cover missing, Mirror needs replaced. G00059 Disabled Toilet: Sink tap faulty, vent grill dusty, walls - grouting around tiles dirty.</p>

---

Strabane Health Centre (P=87%;  
E=88%)

01008 Disabled toilet: waste bin rusty. 01015 Common Room: Food deposits in microwave/fridge. 01021 District Nurse Office: No alcohol gel available - out of date, overall untidy; patient equipment damaged/out of date; Laerdal suction machine dusty. 01027 Speech Therapy Room: no alcohol gel available; gloves out of date/no stock available; Notice board/info stand - not washable; overall untidy (room 01026); clinell tape out of date, masks out of date; cupboards untidy, chemicals not locked away. 01032 Dental Recovery Room: Gloves - no stock/out of date; clinell tape out of date; masks out of date. 01035 Dental Surgery 2: No alcohol gel available/out of date; body fluids in small sink on dental chair. G0020 Clinic Room 2: Patient couch - need feet to protect floor; casing on fans dirty; waste bin rusty; privacy curtain - exceeds 6 months. G0028 Baby Changing: Couch/bedrails/mattress - damaged; Box of equipment stored under couch. G0077 Dr Room/Office: notes/drugs/dressing/resus trolley - untidy; overall untidy; sharps procedure not adhered to.

01008 Disabled toilet: Hard floor damaged; Cover missing on lights; walls/skirting - grouting missing. 01015 Common Room: Marks on ceiling (and outside room too); water fountain leaking; lights not working; Extension lead in use. 01027 Speech Therapy Room: Walls - holes in walls, need repainted. 01033 Dental Surgery 1: ceiling damaged. 01035 Dental Surgery 2: Worktop edging damaged; vent grills dirty. G0012 Male Toilet: INsects present in light fitting. G0013 Female Toilet: walls/skirting damaged and need repainted. G0014 Disabled Toilet: Walls/skirting damaged, need repainted. G0020 Clinic Room 2: Fans dirty; hard floor damaged. G0027 Toilet: hard floor damaged; sealant around sink needs replaced; mastic around toilet needs replaced; holes in wall. G0028 Baby Changing: walls and skirting paintwork chipped. G0050 Corridor: Marks on ceilings; floor tiles damaged - need replaced; lights not working properly; wals/skirting - marks. G0051 Caretaker Office: hard floor damaged. G0102 Stairs/Landing: window damaged.

The following staff have been informed: Interim Assistant Director PCOP Paula Devine; Head of Community Nursing (southern) Marianne Walsh; Clinical Director Community Dental Catherine McGrade, Head of Speech & Language Therapy Una Isdell; Operations and Maintenance Managers Ryan Smyth and Tony Doherty.

---

Strabane Recovery Team (O=83%)

No report

---

T&F-Elm Ward (O=87%)

No report

---

Waterside Recovery Team (P=79%)

No report

---