



Adult Learning Disability Services

NEWSLETTER September 2018



Website: www.westerntrust.hscni.net/2024

What is inside...

- A message from Western Trust Chief Executive, Dr Anne Kilgallen
- Our involvement journey and the next steps?
- Our new Communications approach and new-look Online Hub
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Latest News and Updates





Message from Chief Executive

“We are fully committed to making Involvement work”

There has been a lot of work undertaken over the last number of months by the Personal and Public Involvement (PPI) Advisory Group to prepare for involvement within the adult learning disability programme.

I am delighted to let you know the first round of Involvement events are planned for the end of September 2018 and early October 2018. I am fully committed to making the involvement process work.

I would encourage you to become involved and have your say in the development of services. The details of the involvement events are set out in this Newsletter.

It is never too late to become involved!

HSC Western Health and Social Care Trust



Dr Anne Kilgallen, Chief Executive

Involving You and Improving Services Invitation to Local Involvement Group meetings

The launch of the adult learning disability Local Involvement Groups will take place at the end of September/early October 2018.

Work has been ongoing in preparing for the establishment of the 5 Local Involvement Groups and the initial meetings of the groups will take place as follows;

- Monday 24th September, in Enniskillen Hotel, Enniskillen
- Wednesday 26th September, in Silverbirch Hotel, Omagh
- Thursday 27th September, in Waterfoot Hotel, Derry
- Monday 1st October, in Roe Park Hotel, Limavady
- Wednesday 3rd October, in Fir Trees Hotel, Strabane

To date there are 350 carers and service users who have expressed an interest in participating in the Local Involvement Groups.

We would also encourage anyone who wishes to become involved to come along. Please let Ann Gormley and Geraldine Holmes know by telephoning 028 7186 4323.

The launch of our local involvement groups is timely as the Department of Health launched the Co-Production Guide for Northern Ireland, “Connecting and Realising Value Through People” on the 31st August 2018.

It is never too late to become involved.

We look forward to working in partnership with you.

HSC Western Health and Social Care Trust



Rosaleen Harkin, Assistant Director, Adult Learning Disability Services, Lakeview Hospital

INVOLVEMENT in Adult Learning Disability Services

In December 2017 an independent facilitator was appointed to bring forward the work of the Involvement (PPI) Advisory group and to support the development of a practical, working Model for Involvement in the Western Trust area for Adults with a Learning Disability.

Since then a number of key areas have been successfully achieved:

- In February/March 2018 a series of event workshops took place in each council area for Adults with a Learning Disability and their carers, families and representatives. The purpose of these workshops was to look at what involvement is and how it might work at a local level. Participants also told us how they would like to be supported so that they could become and remain involved. We have listened to what you have told us and this has informed the work below.
- A number of sub-groups were set up to address specific important areas of work:
 1. The Communication sub-group – to develop a Communication strategy and website which will improve awareness, knowledge and support for service users and carers.
 2. The Terms of Reference sub-group – to set out what the groups will do and how they will work
 3. The Induction sub-group – to develop a pack which will inform and support service users and carers to be involved in a very real and rewarding way. This pack will outline training opportunities and support available. It will be flexible so that service users and carers can ask for the support and training they need.
- Expressions of interest have been returned and we are pleased to tell you that there are 350 service users and carers who advised they would be interested in getting involved in the Local Involvement Groups, which will now be meeting for the first time in September 2018.
- The call for Expressions of Interest of course remains open and we would encourage you to become involved.



Involvement process



Next steps in Involvement



Independent Facilitator Julie McGinty is presented with flowers by Service Users, Caolan and Roisin



Improving ALD COMMUNICATIONS

A new Communications approach for Involvement in Adult Learning Disability Services

The Western Trust organised a series of workshops in March 2017 and following this saw the production of a 'Summary & Feedback' report on the Speakeasy sessions by Anne McMurray. From this report it was highlighted how important a more structured and streamlined communications process is needed to aid improvement in Adult Learning Disability Services.

A further series of Workshops followed (October/November 2017) across the Western Trust region to further develop the Involvement planning process and a 'Executive Summary Report' produced from these events highlighted how Service Users and Carers wished to be communicated with.

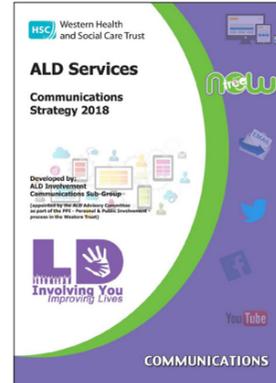
See Full Executive Summary Report online at www.westerntrust.hscni.net/2024

Following the Workshop Events and from recommendations in the Anne McMurray report, the Western Trust appointed an independent PPI facilitator, Julie McGinty, at the beginning of December 2017, to co-ordinate the Involvement process.

A Communications Manager, Chris Curran, was also appointed at the end of December 2017, to manage the Communications planning process in conjunction with a Communications Sub-Group, reporting to the overall Involvement Advisory Group.

This Communications Sub-Group met for the first time in January 2018. Following 7 meetings and actions taken from them, this group looked comprehensively at the Communications Processes as a whole. Further input was delivered by Service users, Carers and the public through Communications Engagement sessions at the Involvement workshop Events in February/March 2018 (highlighted on page 3) and from feedback online.

Check out the new-look Online hub for Adult Learning Disability Services at:



A new Communications approach for Involvement in Adult Learning Disability Services

The objective of the Communications Sub-Group is to achieve a robust Communications Strategy to enhance communications for Adult Learning Disability Services now and going forward.

This process also included a rebranding of Adult Learning Disability Services so making it identifiable and easy to see for all Service users, Carers and the public. This branding is used in this Newsletter and the new-look Online Hub for you to view. Look for this Logo →



Please go to the website link and 'click around' the sections of this new Online Hub, which will become a great source of information, news and updates as they happen. We also encourage your feedback on the content. While we have received fantastic feedback from all the Engagement events and directly from Service Users and the public, we know that the contents will continue to be updated and added to.



The work completed by the group is featured in the Communications Strategy and Action Plan which can be viewed online in the new-look Website Section/Online Hub for Adult Learning Disability service users.

See the new ALD Communications Strategy online at www.westerntrust.hscni.net/2024

There is also a digital version of this Newsletter which is sent out in a new-look Email system which is setup as part of the Communications strategy. We would ask you to ensure you have included your email in the 'subscribers list' on the website so you can receive this Ezine and future updates online. Click on the Box on the Website homepage and input your email to receive all updates. →



Having also been told by you that printed material will be required, we can also say that a poster and brochure highlighting how you can find important information will be completed and sent out to everyone on our database and to the public very soon.



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Chief Executive, Dr Anne Kilgallen, met up with Service Users, Caolan Friel and Roisin Doherty, during Learning Disability Week 2018, along with other members of the Advisory Involvement Group and Western Trust team, to check out the new-look website section.



Checking out the new-look Adult Learning Disability Website Section in Learning Disability Week 2018



Improving ALD COMMUNICATIONS

WEBSITE: www.westerntrust.hscni.net/2024

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News and Stories in Adult Learning Disability Services



Engagement Events were organised across the Western Trust region as part of this Involvement journey in February and March 2018.



'I Can Cook' Programme for local adult learning disability participants takes place in the Westend Community Centre, Rossory Church Road, Enniskillen.

Edyth Dunlop - Northern Ireland Union of Supported Employment presents a certificate to Rosaleen Harkin, Assistant Director of Adult Learning Disability Services, following the Trust's participation in International job Shadow Day for learning disability services



Latest ALD NEWS Online at: www.westerntrust.hscni.net/3660

News and Stories in Adult Learning Disability Services



Lackaboy Day Centre, Enniskillen and Benbradagh Centre, Limavady awarded in the What Matters To You initiative



On Wednesday 6th June the Western Trust highlighted the 'What Matters To You' Day initiative.

Lackaboy Day Centre in Enniskillen and Benbradagh Centre in Limavady were amongst the winners. Lackaboy celebrated with the 'Most Inspiring Tree' while Benbradagh celebrated with 'Most Engaging Tree'.



Celebrating 'Engagement' Work in the Western Trust

The Western Trust's Equality and Involvement Team held its 5th Annual Engage Event in the Mellon Country Hotel, Omagh.



Lilliput Theatre Company and the Playhouse have recently returned from their latest international trip as part of the STELLA-project. As part of their project, Lilliput Theatre Company composed and recorded two songs which you can read about and listen to on our new-look Online Hub.



Country star Johnny Brady entertains at Stableyards, Limavady, in LD Week

The service users at Stableyard Apartments, Limavady, had a magical day celebrating national learning disability week when Country singing legend, Johnny Brady, popped into entertain them.

Latest ALD NEWS Online at: www.westerntrust.hscni.net/3660



News and Stories in Adult Learning Disability Services



ALD Services are finalists for 'Excellence in Co-Production' at the Patient & Client Council Awards 2018



The Adult Learning Disability Advisory Group for PPI in the Western Trust were awarded as finalists in 'Excellence in Co-Production 2018' at the Patient & Client Council Awards on Thursday 3rd May. The recognition highlights the excellent progress made in implementing a Personal & Public Involvement (PPI) Model for ALD Services in the Western Trust region. Representing the Group at the awards were Carol Millar (service User), Mary Millar, Maire Boyle (Community Services Manager, WHSCT) and Natasha Mc Elhinney (Social Worker).

It is never too late to become involved!



Five Local Involvement Groups meet for the first time:

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How do I get involved - It is never too late to 'Get Involved'

If you have not already done so and would like to get involved in the Personal & Public Involvement Process (PPI) for Learning Disability Services, then please complete the relevant Form on the new-look website (below) - for either a 'Carer' or 'Service user' or contact Ann Gormley or Geraldine Holmes by telephoning 02871864323.

Latest ALD NEWS Online at: www.westerntrust.hscni.net/3660

Latest NEWS and stories on Online Hub

Launch of the LOCAL Involvement Groups