

## Involvement in Adult Learning Disability services

### PPI (Personal & Public Involvement) Newsletter January 2018



***“ It is never too late to get involved! ”***

**The Trust is keen to hear your views and  
if you want to be involved**

• [www.westeritrust.hscni.net/services/2024.htm](http://www.westeritrust.hscni.net/services/2024.htm)

If you are interested in becoming involved in the **Personal & Public Involvement (PPI)** Process for Adult Learning Disability Services then please complete the *'Getting Involved Form'* which is available on the Western Trust Website at the above link.

***Latest News & Update***

# Adult Learning Disability Services Personal & Public Involvement (PPI) Process - The work so far...

Dear Service Users and Carers,

I just wanted to update you all on the progress we have made with **Adult Learning Disability Involvement**. You will recall we last met in October and November 2017 during a series of workshops at which we asked you how you would like us to communicate with you. We promised to collect all of the feedback from these sessions, and I am pleased to include the 'Executive Summary' and an Easy Read version of this feedback here for your information.

This information, including the full report, is available on our website:

- [www.westerntrust.hscni.net/services/2024.htm](http://www.westerntrust.hscni.net/services/2024.htm).

I have also provided details on the progress we have made with the Involvement database to date. The response so far has been promising, and we are eager to continue developing this.

This is our first newsletter, and we hope to continue issuing these on a regular basis.

The Trust have now invested in resources to push forward with the work in relation to achieving a Communications Strategy for LD Services, which can benefit everyone going forward, and also independent facilitation of the entire Personal & Public Involvement (PPI) Process.

This ongoing work will continue with a series of follow-up workshops, which will take place over February and March, to gather your experiences, views and suggestions on our local involvement and communications plans, and to discuss our next steps.

The full details of these workshops are enclosed and details listed on Page 3.

I would finally like to take this opportunity to remind you that it is never too late to get involved. If you are interested in having your say, please complete and return one of our 'Involvement' forms, which can be accessed via: [www.westerntrust.hscni.net/services/2024.htm](http://www.westerntrust.hscni.net/services/2024.htm)

I hope you enjoy our first newsletter, and I look forward to continuing to work together to make our involvement plans a success.

**Rosaleen Harkin**  
Assistant Director of Adult Learning Disability



## Involvement Workshops

Following the Involvement workshops for Adult Learning Disability services, held in March and April of 2017, the Western Trust and partners of the Advisory group have been working hard to improve communication with, and involvement of, carers and service users.

This process is moving forward and, to get it right, we are holding follow up workshops in each local area.

Each workshop will take place for 2 hours and will be led by independent facilitators.

***“The purpose of the workshops will be to gather your experience, views and suggestions on a number of different topics that will make a difference to your lives in real terms.”***

The workshops will develop a concrete plan around local involvement looking at:

1. The guiding principles and purpose of the local groups  
(Membership and Terms of Reference)
2. The levels of involvement – what it will look like practically and what measures we can put in place to ensure that it is happening at each level and making a difference to you
3. The communication channels
4. The support that will be required to enable this to happen inclusively

We welcome your continued interest and participation.

***The workshops will take place as follows:***

Locality:	Venue:	Date:	Time:
• Omagh	Omagh Enterprise Centre	Mon 26 February 2018	10am-12noon
• Derry/ Londonderry	Waterfoot Hotel	Wed 28 February 2018	10am-12noon 7pm-9pm
• Enniskillen	Enniskillen Hotel	Thurs 1 March 2018	7pm-9pm
• Limavady	Roe Park Hotel	Wed 7 March 2018	7pm-9pm
• Strabane	Fir Trees Hotel	Thurs 8 March 2018	7pm-9pm

## The Communications process

Following requests for involvement, a ‘Communications Workgroup’ has been put in place encompassing carers, local group representatives, Trust members and a Communications Manager to help guide the process.

The group will look at all aspects of the communications processes which will prove to be beneficial for all carers and service users going forward. Work is already underway to develop the website and online resources and all feedback and ideas from the Involvement Workshops are welcome.

To provide feedback or ideas in this process send your thoughts by email to: [chris.curran@westerntrust.hscni.net](mailto:chris.curran@westerntrust.hscni.net)

# Personal & Public Involvement (PPI) Information Sessions & Feedback Report

## Background

**Personal and Public Involvement (PPI)** is described by the Public Health Agency (PHA) as ‘the active and effective involvement of service users, carers and the public in Health and Social Care (HSC) services’. This means giving the people who use our services, their carers, and the local community a say in how services are planned, delivered, and evaluated. PPI is a legal requirement for all Health and Social Care (HSC) organisations, and the Western Trust Adult Learning Disability Service has been working with service users, carers, and the public to develop a model for effective involvement.

## Locality Engagement Meetings

The Adult Learning Disability Service recently held six public meetings to engage directly with service users, carers, and local members of the public about our plans for PPI. These meetings took place in Strabane, Derry, Limavady, Omagh, and Enniskillen. Through small group sessions, attendees were invited to provide comments and feedback. The *‘Feedback Summary Report’* outlines the feedback from these sessions.

To view the full *‘Feedback Summary Report’*, go to the Western Trust Website at:  
[www.westerntrust.hscni.net/services/2024.htm](http://www.westerntrust.hscni.net/services/2024.htm)

To read more about ‘Personal & Public Involvement’ check out Online Resource at [www.engage.hscni.net](http://www.engage.hscni.net)

## Getting Involved Response Overview Figures provided as at 15 January 2018

“ *It is never too late to get involved!* ”

### The Trust is keen to hear your views and if you want to be involved.

If you are interested in becoming involved in the PPI Process, attending any of the events listed in this Newsletter or if you would like further information then contact:

- Geraldine Holmes or Ann Gormley T: 028 7186 4323.
- OR complete the *‘Getting Involved’* form - available at: [www.westerntrust.hscni.net/services/2024.htm](http://www.westerntrust.hscni.net/services/2024.htm)

FORMS RETURNED	Service User	Carer
Limavady	22	19
Derry/Londonderry	58	35
Strabane	14	22
Omagh	30	18
Fermanagh	35	32
<b>Total</b>	<b>159</b>	<b>126</b>
	<b>285</b>	

### AREAS OF INTEREST

SERVICE USER	Have your say	Your day	Your needs	Your health	Your future	Money	Where you like to live	How you like to travel
Limavady	16	14	17	15	17	15	12	10
Derry/Londonderry	36	44	43	41	46	44	37	38
Strabane	6	6	7	5	9	5	9	6
Omagh	17	12	19	20	19	14	15	16
Fermanagh	17	13	21	21	24	18	14	18
<b>Total</b>	<b>92</b>	<b>89</b>	<b>107</b>	<b>102</b>	<b>115</b>	<b>96</b>	<b>87</b>	<b>88</b>
	<b>776</b>							

CARER	PPI Involvement	Carers Needs	Aging / Future Planning	Short Breaks (Respite)	Financial Resources	Day services	Accommodation/ Supported Housing	Estates Infrastructure	Transport	Health Promotion (Physical / Mental Health)	Social Inclusion
Limavady	13	18	13	13	12	14	11	6	18	14	15
Derry/Londonderry	20	29	29	18	20	20	25	8	21	23	21
Strabane	7	13	12	12	8	12	15	6	10	8	9
Omagh	7	14	7	14	4	9	7	3	9	10	7
Fermanagh	12	22	21	18	15	15	16	5	13	21	17
Monaghan (Resides in WHSCT)	0	1	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>59</b>	<b>97</b>	<b>82</b>	<b>75</b>	<b>59</b>	<b>70</b>	<b>74</b>	<b>28</b>	<b>71</b>	<b>76</b>	<b>69</b>
	<b>760</b>										