

**WHSCCT'S LOCAL IMPLEMENTATION GROUP MEETING**  
**DAY CARE / DAY OPPORTUNITIES REVIEW**

**Notes of meeting held on 13 October 2015 at 1.00 pm in the Conference Room,  
Lakeview Hospital with video-link to Conference Room, Strathdene**

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**Present:** Margaret Dolan, Head of Service, Strategic Lead Day Care (Chair)  
Rosaleen Harkin, Assistant Director, Adult LD Services  
Geraldine Holmes, Project Officer  
Maire Boyle, Community Services Manager  
Caroline Morewood, Manager, Evergreen  
Adele Darby, Service User, Destined  
Michael Cole, Service User, Destined  
Dermot O'Hara, Manager, Destined  
Raymond Boyle, Manager, Maybrook  
Mary Bell, Parent/carer  
Margaret McDaid, Community Access Worker  
Ann McGurn, Camphill Clanabogan  
Caragh McLaughlin, Team Leader  
Patrice Curran, Community Services Manager  
Mickey O'Neill, Team Leader  
Ann McGrade, SW Transitions, Childrens Services  
Mary Jones, Strule/Erne  
Patricia Griffith, Manager, Killadeas  
Bob Henry, parent/carer  
Louise Donnelly, Education Transition Officer  
Sinead Murphy, Mencap  
Claire Devine, on behalf of Anne Ramsey, New Horizons  
Mairead Brogan, Apex Housing

**Apologies:** Shane McKinney, DARD  
Carina Boyle, Head of Service  
Sandra Love, Service Manager, Childrens  
Kerry Mallon, Positive Futures  
Joanne Clarke, Positive Futures  
Colman Callen, Parent/carer  
Carla Devine, Benbradagh  
Mary Galbraith, Parent/Carer  
Oonah Cassidy, Manager, Glenside ATC  
Damien Corr, Manager, LCDI  
Niall Campbell, Manager, Omagh Centre  
Cllr Victor Warrington, FODC  
Cllr Paul Fleming, Derry City & Strabane District Council  
Ann Marie Donnelly, Transition Service Mgr, Liberty Consortium  
Roisin Kielty, Education Transition Officer  
Leslie Anne Newtown, ARC  
Louise Lyons, Praxis  
Mary Leonardo, Service Manager, NIAMH

ITEM	ITEMS AND DISCUSSIONS	ACTION
1	<p><b><u>WELCOME AND APOLOGIES</u></b></p> <p>Margaret Dolan welcomed everyone to the meeting and a round of introductions took place. Apologies noted.</p>	
2	<p><b><u>NOTES OF PREVIOUS MEETING</u></b></p> <p>All present agreed the notes from 11 September could be signed off. These notes will be uploaded on to the Trust's webpage.</p>	
3	<p><b><u>UPDATE FROM REGIONAL GROUP</u></b></p> <p>Rosaleen Harkin gave an overview from the Regional meeting held on 12 October 2015. She relayed to those present the lack of government departments at the regional meeting and conveyed to the regional group the importance of interdepartmental working as the Trusts are not solely responsible for this review. A summary of the Highlight Reports submitted by each of the other 4 Trusts was shared with those present:</p> <ul style="list-style-type: none"> <li>• <b>Belfast Trust</b> – Public Consultation on the delivery of learning disability day services for people living in Belfast has commenced and will close early December. Public meetings have been scheduled for a consultation process. The proposal is to close one of their current day centres.</li> <li>• <b>Southern Trust</b> – Procurement is progressing for the development of a brokerage service which will have responsibility for sourcing and creating day opportunities across the Southern Trust. Community Access Workers have amalgamated with community teams and referrals for day opportunities are now managed within this team.</li> <li>• <b>Southern Eastern Trust</b> - Day care support panels established and allocation of day services made through this panel. Planning has commenced for an outline business case for reconfiguration of a current day service into a day opportunity as part of a Urban Village Regeneration Project</li> <li>• <b>Northern Trust</b> – ‘Railtrack’ model for day opportunities commenced 10 years ago within the Trust and a revised model has now been redesigned.</li> </ul> <p><b>PPI agenda</b> highlighted to Chair and the need to give PPI serious consideration within the regional group. Julie Jamieson gave feedback on her recent engagement with carers.</p> <p>Other topics discussed at regional level:</p> <ul style="list-style-type: none"> <li>• Integrated Transport Pilot Project – Dungannon</li> <li>• Integrated Transport Regional group - 2 pieces of work ongoing</li> <li>• DHSSPS Accessible Transport Strategy 2025 consultation document</li> <li>• Information on HSCB web – Board establishing a website</li> <li>• Innovation fund by DHSSPS – this call will be through voluntary</li> </ul>	

	<p>organisations – Iolo Eilian, Chair of regional group will keep Trusts informed.</p> <ul style="list-style-type: none"> <li>• Interreg VA Health &amp; Social Care funding call – Trusts will be kept informed when the call for funding is released</li> </ul> <p>Notes from the Regional meetings will be uploaded on to the HSCB website when finalised.</p> <p>Margaret Dolan reiterated the need for interdepartmental working and that all departments should be held to account if the Trusts are to achieve the changes that are required in the community to progress day opportunities for adults with a learning disability. It was relayed to the regional group that a 5 year action plan would be developed by the Trusts and the Board needs to commit to forward planning for a 5 year period.</p>	
4	<p><b><u>WHST FROM PUBLIC MEETINGS</u></b></p> <p>Margaret Dolan gave an overview from the public meetings held during September and October.</p> <ul style="list-style-type: none"> <li>• <b>Enniskillen – 18/9/15</b> – Ardhowen Theatre <ul style="list-style-type: none"> <li>○ 23 attendees – 10 of which were parents/carers</li> </ul> </li> <li>• <b>Derry/Limavady/Strabane – 21/9/15</b> – Grangewood, Gransha Pk <ul style="list-style-type: none"> <li>○ 26 attendees – 17 of which were parents/carers</li> </ul> </li> <li>• <b>Omagh – 7/10/15</b> – Strathroy Community Centre <ul style="list-style-type: none"> <li>○ 18 attendees – 5 of which were parents/carers</li> </ul> </li> </ul> <p>Key points summarised as follows:</p> <ul style="list-style-type: none"> <li>○ Challenges to the Trust relaying information to all parents/carers</li> <li>○ Day opportunities &amp; day care – difference between these two services</li> <li>○ Pilot scheme undertaken by Community Access Worker and the success of these opportunities for the four individuals involved in this scheme</li> <li>○ Mixed packages of day care &amp; day opportunities discussed</li> <li>○ Support mechanisms in place for clients availing of day opportunities</li> <li>○ Transitions of young people to adult services and older service users within day services</li> <li>○ Cross-departmental partnership working required to progress day opportunities for the adult learning disability population</li> <li>○ Transport provision</li> <li>○ Review seen as cost cutting exercise</li> <li>○ Parents looking for reassurances that day services would not change for their relative</li> <li>○ Social farming and success of this day opportunities model</li> <li>○ Services for services users who display autism &amp; challenging behaviour</li> </ul> <p>All above topics discussed and explained in detail.</p>	

5	<p><b><u>NEW DIRECTIONS PILOT SCHEME UPDATE</u></b></p> <p>Margaret McDaid, Community Access Worker, gave an overview of the four individuals who have commenced the pilot scheme. She relayed that some of these individuals have never participated in any form of day care or day opportunities in the past.</p> <p><i>Female, aged 45, living in Omagh area has secured a 2 day work placement within a shop. Employer states she is an asset to the team and this lady reports that these are her two favourite days of the week.</i></p> <p><i>Male, aged 62, living in Limavady area did not access any other activity outside of his day centre. Now attends a club with other men 2 days per week. He has made a number of new friends and also participates in other activities and social outings. His confidence and self-esteem have increased greatly.</i></p> <p><i>Male, aged 23, living in Fermanagh rural area has secured a 2 day work placement. He now has a network of friends who he keeps in touch with and his mother reports he is much more talkative and responsive within the home environment.</i></p> <p><i>Female, aged 34, living within Derry area did not participate in any activities that did not involve her mother. Now attends an exercise class and has met a friend to walk to and from classes. She is happier in herself, has lost weight and has a lot more confidence. Her mother is delighted that her daughter is doing things for herself and gaining independence.</i></p> <p>Margaret Dolan thanked Margaret McDaid for her feedback and relayed to those present that this feedback gives an opportunity to show how diverse day opportunities are for each individual.</p> <p>Rosaleen Harkin noted that only one of the above placements was secured within a government run facility and discussed the goals that could be achieved locally if all government bodies were committed and involved in this process.</p>	
6	<p><b><u>EASY READ VERSION FROM ANALYSIS OF SERVICE USERS' QUESTIONNAIRES July 2015</u></b></p> <p>The Easy Read version is now available on the webpage.</p>	
7	<p><b><u>SUBGROUP NOTES FROM WORKSHOP HELD ON 23/9/15</u></b></p> <p>Notes have been signed off by participants of the subgroup held on 23/9/15 and are available on the webpage.</p>	
8	<p><b><u>REVIEW OF ACTION PLAN</u></b></p> <p>Timeframes within current Action Plan discussed and actions not completed within target noted. The scoping exercise of statutory facilities will be completed within the next few weeks.</p>	

9	<p><b><u>DHSS ACCESSIBLE TRANSPORT STRATEGY 2025 CONSULTATION DOCUMENT</u></b></p> <p>Margaret Dolan asked those present to share this strategy as widely as possible and explained to service providers the importance of responding to this consultation. The Trust will also submit a response before the cut-off date 20/11/15. The document is available on the webpage.</p>	LIG
10	<p><b><u>INTERTRADE IRELAND DISABILITY ACTION PLAN CONSULTATION</u></b></p> <p>This action plan is currently out for consultation with a closing date of 18/12/15. The importance of this consultation also relayed to those present. This document is also available on the webpage.</p>	LIG
11	<p><b><u>CIRCULATION OF DOCUMENTATION</u></b></p> <p>Margaret Dolan asked for a reassurance from service providers that information circulated is being cascaded within their service areas. At a recent public meeting it was raised by a carer that information was not being communicated in a timely manner. All service providers present confirmed that information was circulated to all relevant bodies. The information is also being cascaded through Parents &amp; Friends associations.</p> <p>Managers of statutory facilities advised that there were concerns and fears among families and staff that the review was being undertaken to cut services or close current day facilities. Rosaleen Harkin acknowledged anxieties and fears the review has caused but asked managers and service providers present to reassure all families and staff that the purpose of this review is not to close day centres or cut services. It is anticipated the review will develop a 3-5 year plan with ongoing review.</p>	
12	<p><b><u>CRITERIA &amp; DEFINITIONS</u></b></p> <p>A discussion ensued around a criteria for day opportunities. It was relayed that this was raised at a regional level. A definition of day opportunities has already been issued by the HSCB during their consultation period. Rosaleen Harkin explained the wide spectrum of services users who currently avail of day services and advised there is no rigid definition as it is difficult to define day opportunities but person centred planning will ensure a meaningful day for all individuals who wish to pursue day opportunities. A discussion ensued regarding the governance around day opportunities. Raymond Boyle referred to a service user within his service area who he feels would benefit from a day opportunity but may not be considered due to his personal care. Margaret Dolan requested Margaret McDaid to meet with Raymond Boyle to pursue this further.</p>	MMcDaid/ R Boyle

13	<p><b><u>FORMAT OF FINAL REPORT</u></b></p> <p>Margaret Dolan discussed the format of the final report and advised that this was also addressed at the regional meeting and the HSCB have been asked to inform the Trusts of their expectations for this report. Margaret Dolan explained that the final report is not a Trust document and has to be owned by all relevant stakeholders.</p> <p>It was suggested by those present the report should include the following:</p> <ul style="list-style-type: none"> <li>• What care and support should look like to someone coming into the service</li> <li>• Describe the broad spectrum of service users who will be availing services</li> <li>• Describe different journeys</li> <li>• Day care services absolutely needed</li> <li>• Describe day opportunities</li> <li>• How many service users want to avail of day opportunities</li> <li>• What service users would like to be doing</li> <li>• Pilot scheme of individuals availing of day opportunities</li> <li>• Reassurance for parents and carers</li> <li>• Document the length of time going to take</li> <li>• Describe service changes which will present in the future, ie self-directed support</li> <li>• Transport and the issues this brings</li> <li>• Partnership working for support</li> <li>• Futures planning</li> <li>• Older services users</li> <li>• Transitions and individualised packages</li> <li>• Create wider menu of service/activities for individuals</li> <li>• Forward planning for the next 5 years</li> </ul> <p>Rosaleen Harkin suggested having a high level, focused ‘workshop’ day for all parties to come together to plan the report. This idea was welcomed by all present. Details will be provided when a date is finalised.</p>	
14	<p><b><u>ANY OTHER BUSINESS</u></b></p> <p>Discussion took place regarding the lack of commitment by government bodies at a local level. Margaret Dolan reassured those present that this issue has been flagged to the regional group on several occasions. Iolo Eilian will feedback these concerns to the Bamford Monitoring Group.</p>	

	<p>Rosaleen Harkin advised that as much as day opportunities have to grow, it is important day care is developed too.</p> <p>Those present were informed that the DHSSPS is to hold a series of focus groups across Northern Ireland to review the Bamford Action Plan 2012-2015. DHSSPS are looking to capture the views of service users and their carers about health services. This flyer will be uploaded on to the webpage. Rosaleen Harkin advised that a further two workshops will be organised within the WHSCT and details will be forwarded when finalised.</p> <p>There being no further business, the meeting ended.</p>	
	<p><b><u>DATE AND TIME OF NEXT MEETING</u></b></p> <p><b><i>10 December 2015 at 1 pm</i></b>  Conference Room, Lakeview, Gransha Park with video-link to Strathdene House, Omagh</p>	