

KEY POINTS FROM DAY CARE SUBGROUP WORKSHOP HELD ON 23 SEPTEMBER AT 10.00 AM

<p>Lakeview attendees: Marie Boyle, Community Services Manager, Lead Caroline Morewood, Day Care Manager, Notetaker Maureen Clarke, SDCW, Manager John McCann, parent/carer Raymond Boyle, Day Care Manager</p>	<p>Omagh attendees: Michael O'Neill, Team Leader, Lead Mary Jones, Notetaker Gerard Devine, parent/carer Margaret Devine, parent/carer Niall Campbell, Daycare Manager</p>
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Q1 – TOPIC: GOOD PRACTICE – STRATEGIC ALLIANCES IN THE WEST

a) List the organisations that have developed partnership working:

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| <ul style="list-style-type: none"> • Be Safe, Be Well (funded under lottery) link with Benbradagh • Local leisure centre • NWRC; classes / courses & SW colleges • Destined • Conservation volunteers • Foyle Parents & Friends + Association • Community farming initiative • Statutory day care • Strule Erne • Fresh Focus • Ulster Employment Ltd • New Horizons | <ul style="list-style-type: none"> • Bridge • Apex • LCDI • Students (nursing/social work/Health & Social care) • U3A • Artspace • Positive Futures • Mencap • Camphill • Praxis • Social CareTeam |
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b)

<p>Client: <i>Describe the benefits for service users:</i></p> <ul style="list-style-type: none"> • Choice & variety of activities based in local communities (Individuals) • It is good to see a new face; friendships • Feel good factor; fulfilment purpose • Transport provides accessibility • Socialisation • Integration into the community • Regulated, monitored, safeguard structure • Structure to day • Pay 	<p>Family/Carer: <i>Describe the benefits for families/carers:</i></p> <ul style="list-style-type: none"> • If it benefits the client there is a spin off at home – well being for everyone • More inclusive • More choice & integration • Lifelong learning • Variation • Preventative role for families/carers • Safeguarded and regulated • Trust with carers & staff members • Families get time to organise themselves • Some weekend relief should be considered • Form of respite (Trust does not count day care as respite) 	<p>Community: <i>Describe the benefits within the community:</i></p> <ul style="list-style-type: none"> • Better awareness and understanding of needs • More heads are better than one head • Fresh ideas • Creativity • Flexibility • More of a sense of community and positive for neighbourhoods/social inclusion • Less stringent policies • Wealth of talent that could be tapped in to • Breakdown barriers
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c)

<p>Client: <i>What further work needs to be done over the next 5 years to ensure good partnership working</i></p> <ul style="list-style-type: none"> • Volunteering; build on this • More work with schools needed & colleges • Transport – this can restrict access to activities. They don't have the same opportunities • More complex needs; buses; wheelchair accessibility • People carriers; smaller groups • Transitions; need for clearer plans; need to be more robust • Maintain and expand new openings ? farming/NW partnerships 	<p>Family/Carer: <i>What further work needs to be done over the next 5 years to ensure good partnership working</i></p> <ul style="list-style-type: none"> • Explore more partnership working within the local community • Centres could be more widely uses • There could be more flexibility • Out-of-hours activities • Keep parent/carer involvement ongoing at strategic level 	<p>Community: <i>What further work needs to be done over the next 5 years to ensure good partnership working</i></p> <ul style="list-style-type: none"> • More creativity • More contact with local councils, eg leisure • Looking at day opportunity models and partnership working • Retirement/move on criteria and entry criteria • Development with LCDI • Developing a website - local activities • Improve inclusion • Easier access to and from facilities • Better partnership with local councils, transport
<p>Any Other Business:</p>		

Q2 TOPIC: TRANSPORT/INDIVIDUAL TRAVEL

In 2014 DARD spent £380 million in mobility in Northern Ireland. In addition the Trust funds transports to day care & day opportunities. Over and above this spend the Trust continues to meet challenges and there continues to be a shortfall and a growing demand for the provision of transport.

<p>a) Client: : <i>Describe situations where challenges have arisen in accessing transport?</i></p> <ul style="list-style-type: none"> • Numbers & spaces on buses (wheelchair & mobility aids) • Deterioration in mobility; difficulty accessing vehicles • People carriers – more flexibility • Cost of transport is an issue- contracted out transport – full cost not covered • Geographical issues; bus routes quite restricted • Meeting RQIA standards • Need for buses to be updated • Look at other forms of transport; family support, more investment in rural community transport • Transport charges 	<p>Family/Carer: <i>Describe situations where challenges have arisen in accessing transport?</i></p> <ul style="list-style-type: none"> • Rural transport • Taxi or buses • Weather conditions • More localised providers private, statutory or voluntary 	<p>Community: <i>What would you suggest the community needs to do to address these issues?</i></p> <ul style="list-style-type: none"> • Travel training – day opportunities • Fundraising • Work with Family & Friends associations • More localised providers • Challenge local Councils and have them take responsibility • Better cohesive transport within Trust • More wheelchairs accessible private transport
<p>Any Other Business:</p> <ul style="list-style-type: none"> • We could be more creative, ie family providing transport • Need for cultural change 		

Q2b)

<p>Client: <i>What are the challenges that limit greater use of independent modes of travel?</i></p> <ul style="list-style-type: none">• Wheelchair access• Bus time schedules• Staffing• Certain working days	<p>Family/Carer: <i>What are the challenges that limit greater use of independent modes of travel?</i></p> <ul style="list-style-type: none">• Proper training	<p>Community: <i>What are the challenges that limit greater use of independent modes of travel?</i></p> <ul style="list-style-type: none">• Rural location
<p>Any Other Business:</p>		

Q3a)

Is it important to have a range of providers for delivery of services to adults with a learning disability (ie statutory/voluntary/community/private? Please elaborate on your answer in relation to the client/family/community as detailed below:

<p>Client:</p> <ul style="list-style-type: none"> • Important to have a range of providers • Structure and continuity • More variety • More community integration • Have a directory; make people aware of what is available • Use of self directed funding for persons to choose their model of care • Choice • Great sense of being part of own community 	<p>Family/Carer:</p> <ul style="list-style-type: none"> • Making choices to suit needs • Carer evenings and weekends • Offers wider choice • Flexibility 	<p>Community:</p> <ul style="list-style-type: none"> • We could be building on this more • More localised services • Opening up new opportunities • Engages and involves community more • All the time closing the gap of any stigmas
<p>Any Other Business:</p>		

Q3b)

What are the challenges providers have to manage in the development of the provision of services? Please answer for each of the areas below.

<p>Client:</p> <ul style="list-style-type: none"> • Pressure on spaces • No retirement age or exit strategy • Autism services – need for development of service • Need for more individual packages • Challenges of larger groups • Staffing • Austerity funds (cutting) • Regulation • Staff training • Paperwork • Legal challenge 	<p>Family/Carer:</p> <ul style="list-style-type: none"> • Paperwork • Legislation • More needs appropriate service, ie elderly challenging • Uncertainty of future provision • Future planning • Potential for being vulnerable 	<p>Community:</p> <ul style="list-style-type: none"> • Financial challenges • Need for more localized services • Website – range of services • Work on what is available out there • Development of voluntary and community partnerships • Rising costs • Transport • RQIA standards • Greater co-ordination of all services
<p>Any Other Business:</p> <ul style="list-style-type: none"> • Buildings are not always fit for purpose – older buildings 		

Q3c)

How might the above challenges be overcome? Please answer for each of the areas below.

<p>Client:</p> <ul style="list-style-type: none">• More staff employed to serve needs adequately	<p>Family/Carer:</p> <ul style="list-style-type: none">• More funding• Better networking involved in changes• Future planning	<p>Community:</p> <ul style="list-style-type: none">• Better improved community interface
<p>Any Other Business:</p>		