

## Private Nursing/Residential Home – A Useful Checklist

When researching the suitability of any private nursing/residential home, the following checklist may be useful:

1. Who is/are the registered owner(s) of the home?
2. What is the admission criteria and is a copy available to view?
3. How many places are in the home? Is the home registered to meet the needs of your loved one/friend?
4. Does the home have regular inspections from the Regulation and Quality Improvement Authority (RQIA)?
5. Can you view the most recent RQIA report?
6. How many qualified/unqualified staff are on duty during the day and overnight?
7. How is the food cooked/delivered to the residents? Is there a choice?
8. Do rooms have en suite facilities?
9. Can personal items be brought in to the resident's room?
10. What laundry facilities are available?
11. Is there a relative/carer support group?

### Contact Details for Additional Information

RQIA  
9<sup>th</sup> Floor Riverside Tower  
5 Lanyon Place  
Belfast BT1 3BT  
Tel: (028) 90517500  
[www.rqia.org.uk](http://www.rqia.org.uk)

Patient Client Council  
Hilltop  
Tyrone & Fermanagh Hospital  
Omagh  
BT79 0NS  
Tel: (0800) 9170222  
[www.patientclientcouncil.hscni.net](http://www.patientclientcouncil.hscni.net)

## **Advocate Services**

As a relative/carer, you are entitled to seek independent advocacy

Patient Advocate Office  
Altnagelvin Area Hospital  
MDEC  
Glenshane Road  
Londonderry  
Tel: (028) 71345171

Dementia Advocate  
Sevenoaks  
Crescent Link  
Londonderry  
Tel: (028) 71348887