

TRUST BOARD ITEM: BRIEFING NOTE

Meeting Details:	2 nd July 2026
Director:	Dr Brendan Lavery
Issue Title:	Corporate Risk Register Summary and Corporate Risk Register Assurance Framework
Indicate the connection with the Trust's Mission and Vision (please tick)	✓ People who need us feel cared for ✓ People who work with us feel proud ✓ People who live in our communities trust us
Indicate the link to Trust's strategic priorities (please tick)	✓ Quality and Safety ☐ Workforce Stabilisation ☐ Performance and Access to Services ☐ Delivering Value ☐ Culture
Summary of issue to be discussed:	For approval: New Corporate Risk for approval; - Encompass Proactive/Reactive audit Material change; - ID284 Risk of breach of data protection legislation through loss, mishandling or inaccessibility. - ID1770 Risk of Service Disruption to Service Users in receipt of Domiciliary Care in areas of Fermanagh. Action Plans - All action plans have been reviewed within this quarter.



**Trust Board
Response Required**
(please tick)

X For approval

☐ To note

☐ Decision

CORPORATE RISK REGISTER & ASSURANCE FRAMEWORK

BRIEFING NOTE PREPARED FOR TRUST BOARD 2nd JULY 2026

There are 25 risks on the Corporate Risk Register as approved at Trust Board on 4th June 2026.

Summary

- Proposed New Risks;
 - Encompass Proactive/Reactive audit – briefing note attached.
 - Material changes; - Proposed amendment to risk descriptions
 - ID284 Risk of breach of data protection legislation through loss, mishandling or inaccessibility. Summary below and briefing note attached.
 - ID1770 Risk of Service Disruption to Service Users in receipt of Domiciliary Care in areas of Fermanagh. Summary below and briefing note attached.
- Summary report for action;
 - All risks have been reviewed within this quarter.

Proposed New Risk

1. Encompass Proactive/Reactive audit

The inability to detect and identify unauthorised or inappropriate access of personal or sensitive personal information within encompass (or other electronic systems) due to the lack of proactive auditing tools and dedicated staff resource. Within the Trust, there are no service areas, specialist ICT solution or dedicated staff resource identified for the proactive monitoring of or reactive response to Break the Glass/Bump the Glass reports within encompass. This means staff members potentially accessing records inappropriately will not be followed up on, despite being identified as individual BtG incidents, within the Privacy Module. This could lead to criticism from the ICO, reduced public confidence in the Trust's ability to keep confidential information secure, and harm and / or distress to patients, clients or staff whose records are accessed inappropriately. New Risk Form attached.

Responsible Director: Director of Planning, Performance and Corporate Services

Material changes;

1.ID284 Risk of breach of data protection legislation through loss, mishandling or inaccessibility. Consideration proposed for a review of the description to include inappropriate access to patient/client data. Below is the proposed wording change for CMT Approval (briefing note attached);

Amended Risk Description in Red –

Risk of breach of Data Protection legislation through loss, mishandling, inaccessibility, unlawful or unauthorised access of personal or sensitive personal information.

Briefing paper attached details further amendments to the risk description (in red);

The Trust faces reputation and financial risk from non-compliance across all Directorates with the UK GDPR, Data Protection Act 2018, DoHNI's Good Management, Good Records and the Public Records Act 1923. The risk comprises a number of key factors which increases the level of risk for the Trust:

- Insecurely sharing the personal data of clients, patients and staff without a legislative basis under UKGDPR or supporting legislation.
- Unlawful or unauthorised access of electronic or manual systems containing the personal data or sensitive personal data of staff, patients or clients.
- The unavailability of records for provision of patient and client care or for legal or public interest purposes.

- Concerns on the adherence to records management responsibilities – notably the storage, categorisation and disposal/PRONI transfer of patient, client and staff records.

Responsible Director: Director of Planning, Performance and Corporate Services

2. ID1770 Risk of Service Disruption to Service Users in receipt of Domiciliary Care in areas of Fermanagh. Proposed amendment to the description of the risk. This risk was initially agreed to be added to the Corporate Risk Register on 19 September 2025 due to the decision of one of the independent sector providers of homecare services in the geographical areas of Lisnaskea, Irvinestown and Enniskillen to cease their provision of homecare services within these areas at the end of their current contract extension. Service users within this geographical area supported by this provider would all experience a change in their homecare provider, but additionally adjustments would be required within the wider homecare provision within these geographical areas as services would require to be reorganised to accommodate this change. Whilst the necessary transition was successfully managed the legacy arrangements resulting in reduced care capacity across Fermanagh means that there is an ongoing presenting risk. Briefing note attached.

Current description:

The Western Trust currently holds contracts with 3 separate independent sector providers to deliver homecare services in the geographical areas of Lisnaskea, Irvinestown and Enniskillen. One of the providers, North West Care have informed the Trust of their decision to cease their provision of homecare services in these Fermanagh areas at the end of their current contract.

As a consequence, service users in this geographical area currently supported by North West Care will experience a change in their homecare provider. There will also need to be adjustments required for the wider homecare provision in these areas as services are reorganised to accommodate this change.

Proposed new description:

Following decision by North West Care not to extend their contract with the Western Trust in the Fermanagh area for a further year, service users supported by this provider in this geographical area were required to have a change to their provider. This required major adjustments to be made within the wider homecare provision in the Fermanagh localities as services required reorganisation to accommodate this change.

Homecare service users in the Fermanagh were impacted on the following dates

- Lisnaskea 15th September 2025
- Irvinestown 13th October 2025
- Enniskillen 10th November 2025

While all 3 Lots successfully transitioned, the impact on the remaining providers in accepting new referrals continues to be a challenge as only 68% of staff from NWC chose to apply TUPE and transfer. This equate to a loss of approximately 35 employees to the service. All service users transferred over to alternative care arrangements.

The exit of NWC from Fermanagh has created further challenges in the ability to sustain homecare services in Fermanagh area as there has been an overall reduction in homecare capacity due to the reduction in staffing numbers

which continues to have an impact on the accommodation of new referrals this is exacerbated given the challenges associated with rurality.

Responsible Director: Director of Community and Older People

Action plans and updates:

- All risks have been reviewed within this quarter.

Action Plan from Trust Board Workshop on 2nd April 2026

Risk ID	Lead Director	Risk Title	Workshop action	Update
947	Director Adult Mental Health and Disability Services	Lack of senior medical staff in ED		
1396	Director Adult Mental Health and Disability Services	Approved Social Work pressures and pressures due to protracted waits for Psychiatric Bed	1. Consider target score query change to Mod x Unlikely = 6	Target score amended
1717	Director of Social Work/Director of Children & Families	Risk of Fire in accommodation provided to CLA	1. Subject to Deep Dive June 2026	
1770	Director of Community Older People's Service	Risk of service disruption to Service Users in receipt of Dom Care in Fermanagh	1. For review with ID1647 – may combine both risks and re-grade	
1809	Director Surgery Pead & Women's Health	Obs & Gynae Consultant Workforce in AHH	1. Consider for escalation of risk through SIF	
1825	Director of planning performance and corporate Services	Risk associated with failure to meet statutory obligations under climate	1. Review appropriateness of Corporate Objective aligned	

		change act 2022 NI		
1307	Director Surgery Pead & Women's Health	Clinical Risk regarding Delayed transfer of Babies, Children and Adults to other hospitals	1. NISTAR communication – update risk to reflect this 2. Consider the current Extreme score in light of KPIs and controls since raised initially raised. 3. Raise through the SIF request for possible escalation	
1334	Director Surgery, Paediatrics and Women's Health	Sustainability of Surgical Services in Southern Sector	1. Consider for closure of risk 2. Consider creation of a new risk	
1409	Director of unscheduled care	ED mental Health Patients	Proposal to de-escalate – action plan complete	De-escalated to Directorate Risk
1469	Medical Director/Director of nursing/Midwifery and AHP's	H&S risk V&A	1. Keep Low tolerance aim reducing risk rating towards target this year	
1601	Director Surgery, Paediatrics and Women's Health	Inability to retain ENT Head & Neck	Consider possible escalation through SIF process.	
1653	Director of unscheduled care	NSTEMI in ED	Ward 22 in use - Proposal to de-escalate – action plan complete	De-escalated to Directorate Risk
1656	Director of Professional, Nursing and AHP	Risk of roster pro	De-escalate possibly in Sept	
1	Director of Planning, Performance and Corporate Services	Fire Risk	Keep high tolerance	
49	Director of Performance, Planning and Corporate Services	The potential impact of a Cyber Security incident on Western Trust		

1216	Director of unscheduled care	Risk of potential harm in Trust ED	1. Develop Flow risk	
1647	Director of Community and Older Peoples Services	Dom Care disruption to service	1. Consider amalgamating with ID1770	
6	Director of Social Work/Children and Families	Children awaiting allocation of Social Work may experience harm or abuse	Consider change in most relevant Objective and de-escalate to directorate level.	Deescalated to Directorate Risk Register
284	Director Performance, Planning and Corporate Services	Risk of breach of data protection legislation through loss, mishandling or inaccessibility of personal or sensitive personal information	1. Revise title or consider separate risk related to data access breaches.	
1183	Director of Adult mental Health and Disability Services	MCA	1. Review and update risk	
1236	Director of Finance	Stabilisation of Trust Financial position	1. Update risk following final accounts position known	
1254	Director of HR	Inability to deliver safe, high quality care due to workforce stability	1. Corporate risk proposed for closure 2. Individual risks managed through Directorates and supported by HR	Risk closed on DATIX system
1288	Director of Planning, Performance and Corporate Service	Failure to meet regulatory standards and compliance		

		associated with Trust		
1423	Director of Social Work/ Children and families	Human Milk Bank	1. Dr Cassidy to follow up the Trust's response by arranging a meeting with the Chief Officer of CAWT.	
1629	Director of Adult Mental Health and Disability Services	Alcohol relate Brain Disease		
1692	Director Surgery, Paediatrics and Women's Health	Paediatric consultant workforce	1. Consider for de-escalation in second quarter of year.	

Proposed Deep Dive

Corporate Risk ID	Governance Committee Meeting
ID1717 – risk of Fire in accommodation relating to Looked After Children (LAC)	June 2026
ID1307 – Clinical Risk regarding delayed transfer of babies, children and adults to other hospitals	Sept 2026
ID1601 – Inability to retain ENT Head and Neck	Dec 2026
ID284 – Risk of breach of data protection legislation through loss, mishandling or inaccessibility of personal or sensitive personal information	March 2027
ID1183 – Mental Capacity Act	TBC

Risk Sub-Category	Risk ID	Lead Director	Risk Title	Initial		Current		Target		Risk Appetite		Current Risk Status		Mths since last updated	Action Plan Status	Latest Update
				Score	Grade	Score	Grade	Score	Grade	Level of Tolerance	Action on Appetite	Mths since score changed	Change in score since last review			
Regulation & Compliance	1	Director of Performance, Planning and Corporate Services	Fire Risks	20	EXTREM	15	EXTREM	6	MEDIUM	High	1. Continue to keep risk under review	22	No change	0	Actions listed with future due dates	[02/06/2026] The Estates Fire Team submitted their annual report to Corporate Governance. KPI's achieved are as follows: Nominated Fire Officer Training - 117% NIFRS Fire Attendance - 45% decrease Fire Safety Assurance - 90% No Enforcement action by NIFRS Staff Training - 78% Fire Risk Assessments completed - 83% 1 confirmed fire this year with the Trust investigation 2 other incidents.
ICT & Physical Infrastructure	49															
Regulation & Compliance	284	Director of Performance, Planning and Corporate Services	Risk of breach of Data Protection legislation through loss, mishandling or inaccessibility of personal or sensitive personal inf	16	HIGH	12	HIGH	6	MEDIUM	High	1. Complete Deep Dive in March 2027 Gov Committee	25	No change	0	Actions listed with future due dates	[09/06/2026] CMT Briefing submitted for 9 June to amend the wording of the risk and review of scoring. IG training remains at 87% which has been now at this percentage for the past 6 months.
Regulation & Compliance	1183	Director of Adult Mental Health & Disability Services	Where MCA processes are not being followed, patients may be deprived of their liberty, without having safeguards in place	25	EXTREM	15	HIGH	6	MEDIUM	High	1. Continue to review and update risk	28	No change	0	Actions listed with future due dates	[12/06/2026] Amendments to be approved at CMT/TB and paper submitted to update on proposed changes [10/06/2026] Risk has been reviewed and updated to reflect plans in Unscheduled Care and Surgery, Paediatrics & Women's Health Directorate to improve identification and Authorisation of DoL.S. Gaps in Controls and Action Plan sections have been updated in relation to 2 June 26 UK Supreme Court ruling re "deprivation of liberty" and "valid consent".
Quality of Care	1216	Director of unscheduled care, medicine, Cancer and Clinical Services	Risk of patient harm in Trust EDs due to capacity, staffing and patient flow issues	15	EXTREM	15	EXTREM	6	MEDIUM	High	1. Develop a flow risk	44	No change	0	Actions listed with future due dates	[11/06/2026] Altnagelvin Update June 26 - Currently there is no change to the current risk. Capacity in Altnagelvin emergency department continues to be significant with 78 DTAs in ED on 02/06/2026. Management of the department during such times involves significant support from site coordination and patient flow. Escalation space are utilised and all areas are maximised. ED staff and ED consultant of the day support the coordination of new patients arrivals and the patient flow coordinator focuses on clearing space and patient movement to ward areas when available. Review of delayed discharges and support for the CDT ensure all delays are reviewed daily. currently there are 84 delayed discharges on the Altnagelvin site today. ED continue to manage the risk associated with overcrowding and escalate concerns through Datix reporting and site coordination structures, [11/06/2026] SWAH Update June 26 - 10/06/26 SWAH Update: Our Emergency Department in South West Acute Hospital continues to be very busy. The morning report for 10/6/26 shows 36 patients in the ED and 15 DTAs - 12 medical, 2 mental health. This level of DTAs has only been achieved by escalating ward to 2 non-designated spaces. There are currently high levels of DTOCs on site at 77 DTOCs (49% of funded beds) which is severely restricting flow across the full site. There are 36 escalated beds across the site with 9 of these beds undesignated corridor beds. This level of escalation is categorised as moderate as per regional escalation model. On the afternoon report at 2PM for 8/6/26 and 9/6/26 there were 70 patients in the Emergency Department with 22 treatment spaces. Additional staffing is being sought daily though bank, agency and EPS to manage the high level of DTAs remaining in the Department for long periods of time. Securing this level of cover is not always successful. For March 2026 the fill rate for agency and bank shifts requested was 38%. Staffing therefore remains at unsafe levels to manage the levels of patients that remain in our Emergency Department.
Financial	1236	Executive Director of Finance, Contracts & Capital Development	Stabilisation of Trust Financial Position including planning for breakeven in the current financial year.	16	HIGH	16	HIGH	6	MEDIUM	High	1. Update risk following final accounts position Known	27	No change	1	Actions listed with future due dates	[21/05/2026] The Trust has developed a draft Financial Plan for 2026/27 in which we illustrate a plan to deliver forecast break-even position including management of forecast growth 2026/27 but before additional savings targets 2026/27. Against the savings target of £61.5m, we have set out savings plans amounting to £26.5m which are categorised as low and medium risk to services. We have further savings plans outlined amounting to £35m which are categorised as high and catastrophic. The Minister has approved proceeding with low and medium risk plans implementation arrangements. It is understood that there is likely to be a requirement to deliver savings from high/catastrophic impact areas but this is yet to be confirmed.
Regulation & Compliance	1288	Director of Performance, Planning and Corporate Services	Risk of failure to meet regulatory standards and compliance associated with Trust infrastructure and estate.	12	HIGH	12	HIGH	6	MEDIUM	High	1. Risk owner keep risk under review	44	No change	0	Actions listed with future due dates	02/06/2026 The Western Trust have received an interim allocation of £3.6m to address back log maintenance. Further allocation to be distributed at a later date. The initial down turn in funding will put pressure on Estates resources considering existing back log maintenance liability is in the region of £366 million.
Quality of Care	1307	Director of Surgery, Paediatrics and Women's Health	Clinical Risk regarding Delayed Transfer of Babies, Children and Adults to Other Hospitals	25	EXTREM	25	EXTREM	6	MEDIUM	High	1. NISTAR communication - update risk to reflect this 2. Consider the current extreme score in light of KPIs and controls since rasied initially 3.Raise thorough SIF request for possible escalation 4. Deep Dive Sept 26	44	No change	3	Actions listed with future due dates	[19/03/2026] all reasonable attempts are being made to transfer antenatal women to avoid out of remit deliveries on both sites • Staff to maximise opportunities when NISTAR offer training regionally. Increased staffing in SWAH NNU to ensure x2 qualified in specialty staff on duty at all times to compensate for increased acuity care and potential transfer • Continue to review staffing and skill set to identify training needs and put measures in place to offer refresher training or provide one to one training as required. • Reliance on Trust staff who are called in from leave/days off to facilitate transfers. • Allocate core staff from wards to carry out the transfer. • Hold babies to care for locally. • Staff to attend NISTAR transport updated training day Telephone advice available from regional neonatal unit Reliance of existing "good will" of staff to backfill /assist with high acuity cases and transfers. Two Consultant Paediatricians based in Altnagelvin Hospital have offered to support SWAH for backfill/support of high acuity case/transfer. NISTAR SOPs available via website and hard copy on each unit Recently procured up to date transport incubator with transport ventilator with entrainment (NIAS Vehicles do not carry medical air) and readily available consumables on both sites. Undertake staffing review to ascertain the requirement to optimize midwifery staffing; neonatal unit medical and nurse staffing in line with minimum national standards to commissioned capacity and compensate for potential additional transfers out and for stabilization and maintenance of higher acuity patients on both sites. Consider the need for shadow on call medical cover for higher acuity transfers out. (model adopted in other trusts). Request additional training from NISTAR and undertake scenario training. commissioning of two new transport incubators and ventilators (one on each

Quality of care	1334	Director of surgery, Paediatrics and Women's Health	Sustainability of surgical services in Southern Sector of Trust due to recruitment & retention difficulties at Consultant and Mi	20	EXTREM	15	HIGH	6	MEDIUM	Low	1. Consider for closure of risk 2. Consider creation of new risk	●	34	No change	0	Actions listed with future due dates	[10/06/2026] following feedback from trust board, plans to discuss at Operational SMT in June 2026 with a query to closure of this risk and formation of a new appropriate divisional risk regarding trust wide surgical service provision.
Health & Safety	1469	Medical Director	Health & Safety Risk to Staff as a result of Violence and Aggression	12	HIGH	16	HIGH	4	HIGH	Low	1. Keep tolerance Low aim reducing rik rating towards target this year	●	12	No change	1	Actions listed with future due dates	[21/05/2026] MOVA workstreams continue to develop key areas of work such as policy, toolkits for staff and training needs. Incidents under review and reported to the group quarterly.
Quality of Care	1601	Director of surgery, Paediatrics and Women's Health	Inability to retain ENT Head & Neck Service Provision	16	High	16	high	6	MEDIUM	High	1. Consider escalation through SIF processes.	●	22	No change	1	Actions listed with future due dates	[27/05/2026] ENT service sustainability risk remains fragile due to ongoing consultant workforce fragility (6 WTE funded with reduced substantive capacity and reliance on locums/IMR), impacting resilience of the 1:7 on-call rota and continuity of care Interim controls continue via cross-Trust pathways (incl. Belfast support and NHSTC otology cover), joint oncology clinics, and locum-based service delivery; however, these measures do not provide a sustainable long-term model. Recruitment efforts for two consultant general ENT posts and ST3+ doctors remain a priority. 13 have applied for ST3+ post. Proposal progressing for additional ENT middle grade staffing and nursing staff under ECF IPT to address gaps in the rota and improve resilience.
Quality of Care	1629	Director of Adult Mental Health & Disability Services	Alcohol Related Brain Disease: Non Commissioned service within WHSCT	9	MEDIUM	9	MEDIUM	6	MEDIUM	High	1. Keep risk under review	●	18	No change	2	Actions listed with future due dates	[09/04/2026] Business case returned by finance. Please see updated business case within documents. Service have returned 2 queries to finance regarding care packages and contractual costs. Awaiting return of same. once received this will follow normative governance approvals
Financial	1656	Director of Nursing	Risk of Roster- Pro System Failure	9	MEDIUM	9	MEDIUM	6	LOW	Low	1. De-escalate by Sept 2026	●	16	No change	3	Actions listed with future due dates	[13/03/2026 From 1st December 2025 100% nursing rosters that was on Roster Pro now live on the Allocate roster system. Cohort 8 Support Services Planned for July 26 total 59 roster builds and training. Cohort 9 Residential Care 19 areas planned for Nov 26.
Quality of care	1647	Director for Primary Care and Older People	Risk of disruption to the Trust's contracted out domiciliary care services as result of new procurement exercise	20	Extreme	20	Extreme	6	MEDIUM	High	1. Consider amalgamating with ID1770	●	15	No change	1	Actions listed with future due dates	[17/05/2026] Tender outcome is still unknown and is at present undergoing legal challenges which are anticipated to delay the outcome results being known.
Regulation & Compliance	1423	Executive Director of Social Work/Director of Women & Children Services	Human Milk Bank - Does not meet Governance and Information requirements	12	MEDIUM	12	MEDIUM	1	LOW	High	Dr Cassidy to follow up the Trust's response by arranging a meeting with the Chief Officer of CAWT	●	15	NO change	3	Actions listed with future due dates	[16/03/2026] CAWT colleagues are progressing with this issue for possible resolution as per update KD 11.03.26.
quality of care	1692	Director of surgery, Paediatrics and Women's Health	Paediatric Consultant Workforce SWAH	16	High	16	High	6	LOW	High	1. Consider for de-escalation in second quarter of year	●	11	No change	3	Actions listed with future due dates	[05/03/2026] Interviews being held on the 20th March for Acute paediatrics and joint Acute/Community paediatric consultant posts. All locum posts are also currently advertised as Trust Locum posts.
Health & Safety	1717	Executive Director of Social Work/Director of Women & Children Services	Risk of Fire in accomodation provided to CLA	12	High	12	High	4	HIGH	High	1. Keep risk under review	●	10	No change	0	Actions listed with future due dates	[03/06/2026] All young people known to 16+ Housing Support and living independently have been provided with a Key Ring and Fridge Magnet with QR Code that takes them to Emergency Numbers which is also translated into individual languages.
Quality of Care	947	Director of Adult Mental Health & Disability Services	Lack of Senior Medical staff in the AMHD Directorate	16	High	20	high	12	Medium	High	1. Keep risk under review	●	9	No change	2	Actions listed with future due dates	[20/04/2026] Internal Doctor has accepted Consultant Psychiatrist post for Fermanagh CMHT and Consultant appointed to Inpatients T&F Hospital to commence post 22/04/26. Ongoing recruitment campaigns continue. Medical and Dental Framework implementation continues
Quality of Care	1770	Director for Primary Care and Older People	Risk of Service Disruption to Service Users in Receipt of Domiciliary Care in areas of Fermanagh	20	high	20	high	9	Medium	High	1. For review with ID647 - may combine both risks	●	5	No change	1	Actions listed with future due dates	[17/05/2026] Description of risk is currently under review by service, with plans to update regarding pressures being felt within homecare service across Fermanagh area as an entirety.
Quality of Care	1809	Director of Surgery, Paediatrics and Women's Health	Obs & Gynae Consultant Workforce AAH	16	High	16	High	9	Medium	High	1.Consider for escalation of risk through SIF	●	7	No change	1	Actions listed with future due dates	[20/05/2026] Current Corporate Risk ID1809 has been amended with updates from Directorate Risk ID1811 as agreed at Trust board on 7th May 2026. [16/03/2026] o The post for clinical lead in northern sector remains vacant. o Friday antenatal clinic stood down due to reduced obstetric staffing. o Preterm birth clinic unable to be established. o Currently there is no colposcopy lead for the trust. o PMRT backlog, only two consultants have 2 hours per week to review cases.
Regulation & Compliance	1825	Director of Performance, Planning and Corporate Services	Risk Associated with failure to meet statutory obligations under the Climate Change Act 2022 NI	16	High	16	High	6	Medium	High	1. Review appropriateness of Corporate Objective aligned	●	5	No change	0	Actions listed with future due dates	[02/06/2026] Sustainability Policy developed and to be taken through relevant governance groups.
Quality of care	1396	Director of Adult Mental Health & Disability Services	Approved Social Work (ASW) pressures and pressures due to protracted waits for Psychiatric Bed	15	High	15	high	6	Medium	High	1. Consider target score query change to modxunlikely = 6	●	2	No change	2	Actions listed with future due dates	[22/04/2026] Ongoing risk associated with RESWS capacity to accept handovers for protracted waits. WT/RESWS interface meeting is now established and has been attended by ED/RESWS/WT ASW day service staff to discuss interface issues, incidents and share learning. Following recent publication of Independent RESWS review and associated recommendations, WT ASW service out of hours model options paper currently being developed with AMH SMT oversight.
Regulation & Compliance	1854	Executive Director of Social Work/Director of Women & Children Services	Children's Safeguarding Documentation on Encompass	16	High	16	high	4	HIGH	TBC	TBC	●	1	No change	1	New risk	[22/05/2026] A 12 week pilot is commencing at the end of May. Fortnightly multi disciplinary meetings will be held after to review access, which is a 100% review in line with CMT request. This constitutes to be an item on the regional encompass programme . Further update after the 12 week pilot.

Quality of care	1781	Director of unscheduled care, medicine, Cancer and Clinical Services	Phlebotomy Service Risk	12	High	12	high	4	LOW	TBC	TBC		1	No change	0	Actions listed with future due dates	[11/06/2026] Update June 26 - Allocation of staffing and facilities sent 10/06/2026. FE 252 allocation complete and requisitions started (0.7WTE Admin and 0.8WTE phlebotomist)
Financial	1863	Executive Director of Finance, Contracts & Capital Development	Risk to WHSCT achieving proposed equip Go Live dates	16	High	16	high	6	Medium	TBC	TBC		0	New Risk	0	Actions listed with future due dates	[12/06/2026] New Corporate Risk approved at TB on 04.06.26

	Opened	Rating (Initial)	Risk level (Initial)	Rating (current)	Risk level (current)	Rating (Target)	Risk level (Target)	Sub-Directorate	Corporate Objectives	Title	Description	Controls	Gaps in controls	Assurance	Gaps in assurance	Description (Action Plan)	Due date
1	11/19/2008		20 Extreme (Red)		15 Extreme (Red)		6 Medium (Yellow)	Planning & Performance Facilities Management	Safe & Effective Services	Fire Risks	Fire Safety Policy Procedures and manual including: Site specific fire emergency plans for SWAH and A&T. Departmental fire procedures in place for all areas. As a result of the nature, use and condition of Trust owned, leased, occupied or unoccupied premises, there is a risk of fire which could result in injury or death to staff, clients or public, damage to property, financial loss or loss of service.	Fire Safety Policy Procedures and manual including: Site specific fire emergency plans for SWAH and A&T. Departmental fire procedures in place for all areas. Staff Training and awareness. Mandatory Fire Safety awareness training. Recording and reporting of Fire Safety Mandatory Training. Nominated Officers appointed and trained. Reporting of all fire incidents, unannounced fire alarms. Regional Fire Managers Group. Nominated Officer Fire Safety Log Books. Trust Fire risk assessments. Recommendations from Resulting from inspections of Buildings/Buildings etc.	Not all staff are trained in mandatory fire safety awareness training. Potential exists for Premises to be operational without a documented fire officer in the Department. Regional Group meetings are infrequent. Not all Fire Risk Assessments are completed within designated timeframe. Target is 100%. Fire Safety Working Group. Monthly drilldown of nominated fire officers throughout the Trust. Incidents are investigated by the Trust incident management process. Learning is cascaded both locally and regionally. Oversight over regional learning and good practice. To ensure that nominated fire officer are aware of their fire safety responsibilities in each department/Division. Absence of	The safety policy, procedures and manual including: Site specific fire emergency plans for SWAH and A&T. Departmental fire procedures in place for all areas. These policies are corporate documents that apply to all staff within the Trust. Contractual obligation under the employment contract. Monthly reports provided to Business Managers for distribution to HOD/AD's to identify staff compliance. Fire risk assessment audits. Fire Safety Working Group. Monthly drilldown of nominated fire officers throughout the Trust. Incidents are investigated by the Trust incident management process. Learning is cascaded both locally and regionally. Oversight over regional learning and good practice. To ensure that nominated fire officer are aware of their fire safety responsibilities in each department/Division. Absence of	Emergency egressing requirements Improvements Implement Fire Safety Improvements - 18/19 NFRS to speak with clients Implement fire safety improvement works 17/18 Fire safety objectives review for 18/19 Fire Safety Report 15/16 Priority list of remedial works to be prepared Fire improvement Works 14/15 Implementation of Directorate Action Plans. Fire improvement Works 15/16 Hospital Fire Storage Working Group to be set up Working Group to be established to Review inappropriate draining of Medical Gas Cylinders leading to a Fire/Explosion risk Review storage under Ward 31/12 32 stairwell Implement e-learning fire safety training Absence of 55 and Fire Manager for	31/03/2021 31/03/2019 30/09/2018 31/03/2018 30/06/2016 31/07/2016 31/03/2015 31/12/2015 31/03/2016 31/03/2024 30/04/2024 30/06/2024 30/09/2017 30/06/2025 31/03/2024 31/03/2017 30/11/2025 31/03/2027 31/03/2027 31/03/2027 31/03/2023 30/06/2022 30/06/2022	
49																	
284	12/13/2010		16 High (Amber)		12 High (Amber)		6 Medium (Yellow)	Planning & Performance Performance Mgmt	Governance	Risk of breach of Data Protection legislation through loss, mishandling or inaccessibility of personal or sensitive personal inf	THE TRUST takes reputation and financial risk from non-compliance across all Directorates with the UK GDPR, Data Protection Act 2018, DoH's Good Management, Good Records and the Public Records Act 1923. The risk comprises a number of key factors which increase the level of risk for the Trust: •Insecurely sharing or accessing the personal data of clients, patients and staff without a legislative basis under UKGDPR or supporting legislation •The unavailability of records for provision of patient and client care or for legal or public interest purposes •Concerns on the security of data stored on the Trust's IT systems •The Trust takes reputation and financial risk from non-compliance across all Directorates with the UK GDPR, Data Protection Act 2018, DoH's Good Management, Good Records and the Public Records Act 1923. The risk comprises a number of key factors which increase the level of risk for the Trust: •Insecurely sharing or accessing the personal data of clients, patients and staff without a legislative basis under UKGDPR or supporting legislation •The unavailability of records for provision of patient and client care or for legal or public interest purposes •Concerns on the security of data stored on the Trust's IT systems	Access agreement procedures. Information Governance/Records Management. Records held securely/restricted access. ICT security policies. Raised staff awareness via Trust Communications/Share to Learn. Fair processing. Legitimate interests. Investigation of incidents. Data Guardians role. Regional DPOs. Information Governance Advisory Group. Electronic transmission	Potential that information may be stored/transferred in breach of Trust policies. Information Governance and Records Management. No capacity within the Governance Steering Group as a result of the new SRO/AD framework.	Reports to Risk Management Sub-Committee/Governance Committee BSO Audit of ICT and Information Management Standards. BSO Internal Audit of Information Governance Reviewed composition and terms of reference of the Information Governance Steering Group as a result of the new SRO/AD framework.	No gaps in assurance identified	Being 5 IT's post necessary to turn time Recruitment of Band 4 Information Governance Development of information buffer for Support Services Staff to increase awareness of information governance Review of regional e-learning IG training Establishment of Regional Records Man Group Development of IG action plans to be finalised through IGSG Recruitment of band 5 IG post to support DPOs Development of IG information buffer for support staff Review of Primary (acute) records storage in AMH Restructure of IAG process Review of Secondary storage in Maple Villa Production of Records Storage guidance for home working staff working from home New secondary storage facility in	31/03/2019 31/03/2019 31/03/2019 31/12/2020 30/09/2020 30/09/2020 30/09/2020 31/03/2025 30/04/2026 31/12/2021 31/03/2025 01/07/2026 11/06/2025 01/04/2026 31/03/2023 30/09/2026
947	6/30/2016		16 High (Amber)		20 Extreme (Red)		12 Medium (Yellow)	Directorate-wide (Risk Register Use only)	Addressing medical workforce challenges, Governance, Improving the Quality and Experience of Care, Partnership, Public Confidence, Safe & Effective Services, Workforce stabilisation	Lack of Senior Medical staff in the AMHD Directorate	When, including international recruitment is insufficient capacity to deliver safe and effective care across all services. This may result in poorer than expected outcomes for patients, longer waiting list, longer waiting times for treatment and risk of harm to self and others. There are significant vacancies throughout the Directorate due to unfilled vacancies and sick leave. We have had a number of months of unsuccessful recruitment in an effort to fill these posts. In the interim, we have filled as many gaps as possible with locum staff. The filling of these gaps with locum staff contributes to the risk.	Lock or near medical school in Northern Ireland. Research would suggest Doctors live and work within a 30 mile approx. radius of their training school. Inadequate work force planning Regionally has resulted in a lack of suitable candidates. The National Terms and Conditions are not suitably attractive to recruit successful candidates. Staff numbers have NOT been expanded in recent years in line with increased demand and complexity, particularly compared to other trusts and specialities. This makes advertised posts less attractive on the whole. Poor/Nil response to recruitment progress	Directorate Governance systems Appraisals and job plans Policies and Protocols Close working with relevant IT Ability to meet access targets for services Monitoring of complaints and compliments Monitoring of relevant data NIMDA placement review	Full implementation of relevant policies and protocols Need to prioritise urgent and emergency care activities including AMHD functions Support sought from regional directors for recruitment of staff 3 months/trust Recruitment stand booked for RCHym Congress 2025 Wrote to local RCHym Chair and locally lead highlighting challenges, risks and seeking support Identify and progress recruitment Opportunities - ongoing Complete outstanding Consultant job Plans Ongoing Monitoring Discharge	01/09/2017 01/09/2017 31/12/2024 31/12/2025 30/07/2025 11/06/2025 28/07/2025 31/07/2025 31/05/2022 31/12/2025 30/06/2022 31/12/2024 30/01/2026		
1183	11/27/2019		25 Extreme (Red)		15 High (Amber)		6 Medium (Yellow)	Directorate-wide (Risk Register Use only)	Governance, Safe & Effective Services	Where MCA processes are not being followed, patients may be deprived of their liberty, without having safeguards in place	Where MCA processes are not being followed, patients may be deprived of their liberty, without having safeguards in place	Progression of DOLS via Encompass System DOLS 25 - MCA supporting DOLS through the process of intervention from MCA team MCA reporting within Encompass does not fully meet operational or governance needs in relation to tracking, escalation, or the production of statistics required for regional returns. MCA team need to operate via MCA RUB on an additional Excel / Sharepoint system to manage specific work such as Rule 6's as the General Attorney's office and the Northern Ireland Review Tribunal services are not part of the Encompass system Late progression of TPAs to assessment, decision and	First Line of Assurance STDA Operational Group MCA Team, including Supervision MCA Information T&E group (systems, processes & reporting) Training T&E group Second Line of Assurance MCA Project Board Updates to Trust Board Corporate Risk Internal Audit Third Line of Assurance MCA Legislation / Code of Practice Mental Health Order Role of General Attorney Office Role of Northern Ireland Review Tribunal SPMs Regional monthly activity Review of RQA MCA Regional Leads Group MCA Midway Group (NRT, AG, RQA, DLS, SPM, MCA Leads	Identification and completion of STDA based in the region Systems, Processes & Reporting to be strengthened & formalised Encompass is the Regional Directorate to be identified Escalation processes to be bedded in across Acute and Community Issues in relation to Gap between Financial and Community Conveyance issues between Health Trusts, PNI & NIAS Encompass not in use with key stakeholders - Northern Ireland Review Tribunal and General Attorney Office, necessitating maintenance of dual Excel system	Engaging with professional bodies and team Scope potential Mental Capacity/Deeds assessment A Programme Implementation Officer to continue engaging on leading implementation Trust Lead Directors and Responsible leads in each Sub-Directorate to be identified Quantification of Costs and completion of all IPT led to ensure fully funded MCA arrangements and minimise financial risk HR & remunerations for staff identified to undertake duties of panels Seek interest from relevant staff to sit on panels Ensure sufficient staff attend training to allow them to undertake statutory functions commencing 2nd December 2019 Seek interest from Nurses at Band 7 and above to sit on panels. Review for panel activity, and short	31/12/2020 31/03/2020 31/03/2020 31/03/2020 31/03/2020 28/10/2021 31/03/2020 31/03/2020 31/03/2020 11/06/2025 30/07/2021 28/06/2024 30/06/2023 31/03/2023 31/05/2023 30/09/2026 30/09/2026 28/03/2025 01/02/2026 28/02/2026 30/09/2026 30/09/2026 30/11/2022 31/03/2024	
1216	10/10/2025		15 Extreme (Red)		15 Extreme (Red)		6 Medium (Yellow)	Acute - Unscheduled Care	Improving the Quality and Experience of Care	Risk of Patient Harm in Trust Emergency Department	A combination of rising attendances, higher patient acuity, and increased levels of medically optimised patients in an acute setting alongside an older frailer population has resulted in increasing pressure in the Emergency Department. System wide flow challenges, higher patient acuity, an older, frailer population with increased complex need alongside an increase in ED attendances have resulted in a significant risk of patient harm, risk to staff health and wellbeing, public confidence and Trust reputational damage.	Implementation of SAFER principles challenged due to Medical job plans and current Medical team models in operation Medical job plans and current Medical team models in operation Workforce Challenges Challenges releasing staff for training Nursing QPI's temporarily due to Encompass fire in limited information on NEWS 2 available ED environment no longer meets the needs of the service and patients	Engagement with RCC model, regional meetings up to twice daily with RCC chairs and all other Trusts, escalation and regional support were appropriate Engagement with RCC affiliates to develop and implements reform plans Patient pathways in place, both	Operational challenges to implementation of patient pathways due to demand, congestion No funded establishment of nursing staff, gaps in medical workforce	PACE implementation to commence March 2020. Improvement of work commencing with aim to address communication within department. Full capacity protocol Review PACE Scoping Exercise Assessment Regional Work Engagement	31/03/2022 30/09/2026 28/02/2021 30/09/2026 30/09/2026 30/09/2026 30/09/2026	
1236	8/21/2020		16 High (Amber)		16 High (Amber)		6 Medium (Yellow)	Finance	Ensuring Stability of Our Services	Stabilisation of Trust Financial Position	The financial challenges for HSCNI have become even much more significant as a consequence of the NI Executive draft Budget for 2026/27, following a very challenging year in 2025/26. DoH has forecast a deficit of £0.78bn representing funding gaps in relation to pay inflation and associated uplifts and pay uplifts for 2025/26 and 2026/27. Also included in this is a Year 1 of a repayment of the recent claim received against the DoH deficit in 2025/26. The Draft SPG approach and assumptions have been set out in their draft Strategic and Operational Planning Guidance. The Trust is indicatively set to have a accurate budget	Chief Executive Assurance meetings to review performance Annual Financial Plan to review risks to financial position and opportunities for savings Trust Board (and Finance & Performance Committee), DPM and CMT oversight of the Financial Position monthly budget reports for all levels in the organisation, with follow-up on movements in variances Monthly Finance focus meeting between Finance and Directors / Senior Directorate Officers	Internal Audit Assurance obtained by the Chief Executive from his assurance meetings with Directors and regular updates External Audit (NAC) DISPS/MSCB monthly financial monitoring Monthly financial performance reporting to CMT and Trust Board Assurance from Directors of Finance and AD for CMT & Trust Board.	Gaps in assurance that budget holders are applying effective budgetary control in the management of their service Gaps in assurance that budget holders are trained to manage their budgets accordingly Gaps in assurance that managers are reviewing their staff in post reports	Ongoing financial management and monitoring Operation of DMB Delivering Value Management Board Monitoring and reporting of management attendances at Budgetary Control training Support to managers in accessing and using CP to support budgetary management Performance of Managers against SP reviews	31/03/2027 31/07/2026 31/12/2024 31/03/2026	

1288	4/8/2021	12 High (Amber)	12 High (Amber)	6 Medium (Yellow)	Trust-wide (Risk Register use only)	Ensuring Stability of Our Services, Improving the Quality and Experience of Care	Risk of failure to meet regulatory standards and compliance associated with Trust infrastructure and estate.	There is a risk of deterioration in the Trust Estate due to ageing and lack of capital investment in the maintenance of building services infrastructure and physical environment which could lead to loss of service and non-compliance with regulatory and statutory standards (e.g. water, electrical, asbestos and physical infrastructure).	Monitoring and review by post-SMT of directorate risks including water, electrical, fire safety, vacant estate asbestos and physical infrastructure. Should a critical issue materialise further funding can be sought from DCH or existing funding reprioritised to address the new critical issue. Estates Strategy 2015/16-2020/21. Annual review of building condition (3) and creation of prioritised BLM list. 2022/23 Backlog maintenance programme developed and implemented. Continual bidding for funding to address backlog maintenance.	Backlog Maintenance list Health & Safety audits Environmental Cleanliness audits Annual inspections carried out Membership at Health and Safety/ Water Safety Groups Reports to Corporate Governance Sub Committee/Governance Committee Assurance standards Buildings, Land, Plant & Non-Medical Equipment. 6 facet independent survey.	Lack of Funding for backlog maintenance.	Review or emerging issues and response required Development of business cases for 2021/22 backlog maintenance agreed action plan CMT approval of BLM 2021/22 for submission. Development of 2021/22 BLM and Completion of six facet condition survey. Review of emerging issues and response required. Monthly review of Backlog Maintenance capital investment plan. Review Ward 50 ventilation system performance Develop BLM Plan 25/26 Condition surveys to be undertaken for 25/26 BLM and Capital Plan Project Delivery for 21/22 BLM and Capital Plan Delivery 24/25 Deliver 25/26 BLM Plan Deliver Water Safety Works for 24/25.	30/09/2021 30/04/2021 30/04/2021 30/09/2021 31/03/2022 31/08/2021 30/09/2021 31/03/2022 31/03/2022 31/03/2022 30/09/2022 31/03/2022 30/06/2026 30/06/2026 31/10/2024 31/10/2025 30/04/2024
1307	6/16/2021	29 Extreme (Red)	29 Extreme (Red)	6 Medium (Yellow)	Paediatrics & Women's Health	Supporting and Empowering Staff, Ensuring Stability of Our Services	Critical Risk regarding Delayed Transfer of Babies, Children and Adults to Other Hospitals	Due to limitations on the NISTAR resource and ability of Trust to facilitate transfers that don't meet NISTAR protocols and lack of clarity around same, time critical transfers are being either delayed or are completed using sub-optimal alternatives. This may result in harm to transferred, the patients in the services covering the transfer as well as additional financial cost to the Trust. Additionally, withdrawal of overnight regional neonatal transport provision from 01.01.20.	Transfer of critical care patients. Trust Staff are called away to facilitate transfer Working with neonatal shortage - no adequately trained staff to backfill and training delivered during core time. No funding for dedicated rota. Difficulty ensuring ongoing professional development to maintain skills. Requirement to provide/source Trust Time Critical Transfer Training tailored to all disciplines i.e. Paediatricians require different training to anaesthetists, and nurses also require different training as they all have separate roles. Not always someone available in SWAH for a Trust Critical Care Transfer.	NISTAR have moved to EPIC for booking and recording NISTAR transfers. NISTAR are implementing call recording so that all requests for transfer/source Trust will be available if required for evidence.	No gaps in assurance identified	Escalate to Director of Acute services for discussion with counterpart in Belfast as he/she is responsible for NISTAR. Raise at corporate safety huddle and RRG. Escalate through child health partnership. Review the fragility of medical staff within Paediatrics, Trust Wide. Review of staff training needs in line with possible training opportunities within the region.	30/06/2022 31/03/2022 31/03/2022 01/09/2026 01/09/2026 01/09/2026
1334	10/26/2021	20 Extreme (Red)	15 High (Amber)	6 Medium (Yellow)	Surgical Services	Ensuring Stability of Our Services, Improving the Health of Our People, Improving the Quality and Experience of Care	Sustainability of surgical services in Southern Sector of Trust due to recruitment & retention difficulties at Consultant and MI	Inability to recruit and retain permanent general surgical staff particularly at Consultant and middle tier level in South West Acute. This is threatening the ability to deliver 24/7 emergency service and the range of commissioned elective services. There has been a high turn-over of locum consultant surgeons who have been appointed to cover gaps, leading to gaps and concerns about continuity of care. It has been highlighted that emergency surgical services are at risk within the next 4 months due to inability to sustain a 24/7 emergency service.	Sustainable Surgical Services project to examine surgical services post-Trust waf 18/10/21. Recruitment campaign is continuous at Specialty Dr and trainee level. Funded establishment should be 6.5 wte consultant Surgeons - current baseline is 3.0 wte gap Specialty. Dr funded for 8.0 wte, 3.0 in place 2 of whom are locums and one acting above. Ongoing use of locums from within the Trust to sustain the rota at South West Acute. Newly appointed Consultant taking up post 25/10/21. Ongoing efforts to recruit interviews planned for 2.0 wte Consultants late October 2021 issue.	Continuing support from Abtaughin Surgical body to provide locum cover for rota gaps. Programme Board will have fortnightly oversight of all of the actions within the Review Programme. Senior clinical support to project identified and in place. Project lead has been seconded to full time to Project team. Project Lead currently briefs CMT twice weekly This will be taken over by Programme Board with fortnightly oversight from 01/12/2021. CMT will continue to support service and project.	No gaps in assurance identified	A Proposal for Sustainable Surgical Services will be developed by end January 2022 to address the most emergent issue eg emergency surgical services in the Southern Sector of the Trust. Ongoing monitoring of the temporary suspension of emergency surgery and contingency arrangements in place, through the Project Team. Consider risk for closure and develop a new updated risk. Continue with ongoing recruitment to fill vacant consultant posts. Develop plan for the release of locum surgeons to align with on boarding of recent consultant surgeon appointees, when start dates confirmed.	01/09/2021 31/03/2026 01/09/2026 31/03/2026 31/03/2026
1396	5/5/2022	15 High (Amber)	15 High (Amber)	6 Medium (Yellow)	AMHS - Adult Mental Health	Ensuring Stability of Our Services, Ensuring efficient use of resources, Improving the Quality and Experience of Care, Supporting and Empowering Staff	Approved Social Work (ASW) pressures and pressures due to protected waits for Psychiatric Bed	Work (ASW) service does not have sufficient ASW staff available to remain with a patient on a prolonged wait for a bed, particularly out of hours. There are instances when the Regional Emergency Social Work Service cannot accept a handover for protected waits leading to AMH on an ad-hoc basis requiring the ASW staff cover arrangements in place to ensure patient safety. In addition, there are instances DGHs when RESWS are not accepting referrals for assessment due to workforce capacity issues during protected waits. Risks include: *Patient coming to harm as ED is now overloaded.	Currently 2 Full-time ASWs are on Trustwide rota 3x per week 9am - 5pm. Other ASWs populate the rota 1-2 per month. Positive development that almost 100% Trustwide rota cover (3 ASWs on rota), apart from sick leave or other circumstances. All incidents and complaints reviewed and reported on incidents. Complaints ASW Leadership report Escalation of issued to AMH Governance/ Directorate Governance and ASW Improvement Board	Impact of unpredictable service pressures in other organisations, PSNI/NIAS/RESWS Trust Interagency Group when required to put in contingencies plans when there are low staffing in RESWS, bed pressures and expected protected waits. Escalation meetings are chaired by Assistant Director. ASW Co-ordinator / Project Lead appointed in January 2024 Incident Reviews Complaint Reviews	PSNI proposed Right Care Right Person Protocol	Establish Director Led ASW Project Management Group CMT Paper - ASW Coordination role. SPPO meeting regarding ASW and service pressures. Independent Review of ASW service across WT Area ASW QI and Leadership Report to be developed. Reported to RESWS Independent Review report. Pressures paper develop for CMT consideration. Pressures paper to Trust Board.	30/06/2021 31/07/2021 30/09/2025 31/03/2021 31/01/2025 30/04/2026 15/06/2025 31/10/2025
1423	8/17/2022	12 Medium (Yellow)	12 Medium (Yellow)	1 Low (Green)	Children's Health & Disability	Ensuring Stability of Our Services, Improving the Quality and Experience of Care	Human Milk Bank - Does not meet Governance and Information requirements	A review was undertaken of the current contracts between the WHSCCT and the HSE and between WHSCCT and Cu Chulainn Blood Bank Group due to a change in the delivery and collection of DEBM. During the review, a number of contractual issues were identified by DLS (see attached report) which questions the Trusts statutory powers and functions and current corporate governance arrangements regarding provision of service to Rel.	Need for further negotiations and buy in from HSE. Currently no Departmental oversight. There is no express departmental direction nor policy, nor any cross border governmental agreement, which would provide policy and governance cover for the Trusts provision of this all Ireland service.	Recent issue complete or all returned track back labels for quality. *HSE have provided a Draft Transport Agreement. *Agreement with BSG PaLS. *Agreement with Logistics UK. *Member Advice Centre - MAC. *HSE support and advice re appropriate adjustments required for the contract. *There has been no SA's regarding the delivery of DEBM. *No reported incidents regarding service delivery in the last 5 years. *HSE have not identified any clinical governance risks in relation to the operational delivery of the service. *WHSCCT Milk Bank works under the Northern Ireland Clinical Excellence (NICE) Guidelines that recommend the use of the Hazard Analysis Critical Control Point principles. *Regular meeting with Blood Bank Group in Belfast.	*HSE agreement to the amended contract. *There is no express departmental direction nor policy, nor any cross border governmental agreement, which would provide policy and governance cover for the Trusts provision of this all Ireland service.	Develop Business Case Secure Funding ROI Units. Training of staff progress transport agreement. Progress work required in relation to contract.	31/12/2022 30/06/2023 31/12/2022 30/06/2023 30/06/2026 30/06/2026
1469	1/6/2023	12 High (Amber)	16 High (Amber)	4 High (Amber)	Trust-wide (Risk Register use only)	Supporting and Empowering Staff	Health & Safety Risk to Staff as a result of Violence and Aggression	Increases in the number and complexity of patients being treated and group in place awaiting treatment in all our settings, along with social, economic and environmental factors; restrictive guidelines / practices resulting in increased social media challenges; and the absence of a Corporate Risk remedy, have all contributed to an already high level of abuse. DLS (see attached report) which questions the Trusts statutory powers and functions and current corporate governance arrangements regarding provision of service to Rel.	Management of violence and Aggression (MOVA) policy - aware implementation of regional guidance. Limited Legal support available for staff from the Trust when seeking prosecutions/non-molestation orders against violent individuals. No Acute Liaison Psychiatry service in ED. No programme of regular education regarding mental health presentations in ED and other acute settings of risk. CAMHS referral pathways not clarified for patients aged 0-18. CAMHS not co-located in hospital. No dedicated area for intoxicated or consistently violent patients to be treated in ED. Lack of resource to provide safety.	Audit Trust controls assurance standards reporting Risk assessment compliance reporting on corporate risk register, directorate governance incident reporting to MOVA Steering Group. Audit Regional Benchmarking and DCH return on violence against staff Health and Safety Inspections	No gaps in assurance identified	Adopt and imbed regional MOVA policy in Trust Policy and Procedures. Draft business case to expand resources for Safety Intervention Training. Increase security within ED. Implement "Powers to remove from HSC premises"	30/06/2026 30/06/2023 31/07/2026 01/09/2026

1601	6/11/2024	10 High (Amber)	10 High (Amber)	6 Medium (Yellow)	Surgical Services	Ensuring Stability of Our Services, Improving the Health of Our People, Improving the Quality and Experience of Care	Inability to retain ENT Head and Neck service provision	The ENT service in the Western Health and Social Care Trust is advertised, including M&T consultants. 4 consultants in post. 2 vacant post currently filled with Locum. One head and neck consultant who has retired on the 8th September 2023. This consultant managed both complex cancer and benign head & neck conditions, including thyroid. This Consultant returned following retirement for short period (September to December) on a bank contract. Moving forward this surgeon is no longer available. The Trust has previously tried to recruit a 2nd Head and Neck cancer recruitment for replacement head and neck consultant re-advertised, including M&T and global options. Validation process undertaken of retired consultant's lists with oversight by clinical Lead. Look back review for patients in the last 2 years that underwent thyroid surgery in Trust and via Independent Sector providers to include patients care and management. ENT locum consultant with experience in benign head and neck is managing a cohort of identified patients on theatre waiting list for benign disease until her contract ends on the 22/5/24. There will remain an currently no ENT Head and Neck oncology trained consultant working in the Western Trust. At present there is no provision or pathway for patients following oncology treatment and surgical surveillance follow-up. Those patient post 2 years are currently reviewed by specialty doctor. Those patients in first 2 years post treatment have been validated by Belfast Trust Head and Neck consultant and ENT locum consultant with experience in benign head and neck is managing a cohort of identified patients on theatre waiting list for benign disease until her contract ends on the 22/5/24. There will remain an networked approach with regional colleagues with agreed referral pathway for new head and neck cancer patients and regional weekly MDT. Weekly service meetings. All waiting lists have been subjected to validation by a Consultant peer. Plan to continue focus on the recruitment and retention of consultant's surgeons for service delivery and sustainability with the Western Trust to provide the commissioned levels (SBA) for ENT. Networked approach with regional colleagues to include regional waiting lists, reach in/out activity. Monthly consideration of Trust position at RPOG in relation to the Trust Performance meeting with the SPMG. Monthly Business Unit meeting with Clinical lead, Service Manager, Assistant Director of operations, and the Assurance remains limited as current mitigations rely on interim and mutual-aid arrangements; recruitment process is ongoing and existing controls are interim measures only. ENT Focused Plan Recruitment of head and neck consultant x 2 Consultant peer. Potential Service delivery redesign. Formal Pathway to be agreed with Belfast Trust and Western Trust regarding transfer of patients. Formal feedback to be undertaken in relation to patients underwent thyroid surgery in trust and via is provider in relation to patient care and management for the last 2 years 30/06/2026 30/06/2026 30/06/2026 31/03/2026
1629	9/19/2024	9 Medium (Yellow)	9 Medium (Yellow)	6 Medium (Yellow)	AMHDS- Adult Mental Health	Ensuring Stability of Our Services, Improving the Health of Our People, Improving the Quality and Experience of Care, Supporting and Empowering Staff	Alcohol Related Brain Disease: Non Commissioned service within WHSC	The service is not commissioned, and does not have the workforce resource to manage this service user group. Typically this service user group require a multi-professional approach, i.e. GP, Psychiatry, psychology, addition of support, nursing, OT, social work, to achieve good outcomes. This service is not commissioned within the WHSC resulting in early intervention not being achieved and crisis intervention sometimes being required, with on-going delayed discharges within hospital as a result of difficulties in placing service user; increased care home placements, increased community care and domiciliary Back and Finish and oversight group set up to scope current pressures and map potential solutions. Business case as a result of work above to be submitted to commissioners. Review of delayed discharges. On-going review if incidents/SEAUs/SAIs. MDT discussion in regards to individual cases with escalation if case remains unfocused to Head of Service, Assistant Director and Director Review of Incidents Oversight of Delayed Discharges Case Conferencing/care management Review of Complaints Internal audit RQA Assurance from service audits SPMG Oversight of Regional work and business case development Commissioned pathway for this client group SCOPING EXERCISE TO BE COMPLETED. ASB RESEARCH CREATE REFERRAL CRITERIA REGIONAL WORK- LEAD TASK AND FINISH/OVERSIGHT GROUP BUSINESS CASE 29/08/2024 31/12/2024 23/10/2024 31/12/2023 31/03/2026 30/06/2026
1647	11/21/2024	20 Extreme (Red)	20 Extreme (Red)	6 Medium (Yellow)	COP - Intermediate Care & Rehabilitation	Ensuring Stability of Our Services, Improving the Quality and Experience of Care	Risk of disruption to the Trust's contracted out domiciliary care services as result of new procurement exercise	The service is not advertised to tender for the provision of contracted out domiciliary care services. It is intended that this new tender will be awarded during early 2025 and when the outcomes are known this could potentially lead to a level of disruption and change for both the service providers and service users. Should a current provider not win in the new tender, TUPR will apply and their workforce and clients will transfer to one of the successful providers. Whilst TUPR will help mitigate the change there will still be a level of associated disruption during the transition. Project Management & Implementation Plan L1 & S&D T&Us support Contract monitoring & management Meeting with providers Close links with social work staff who are the key workers for our clients No gaps identified. Regulated service with RQA and subject to regular inspection. Internal audit inspections. Contract management No gaps identified. Implementation plan to be developed once tender outcomes are known. Dedicated tender transition team to be identified 30/06/2026 30/06/2026
1656	12/12/2024	9 Medium (Yellow)	9 Medium (Yellow)	6 Low (Green)	Supporting and Empowering Staff	Risk of Roster - Pro System Failure	The Roster Pro system has no software support in place. In the event that the Roster-pro System fails, the following risks impact (18months). The Digital Services Team process a system back-up on a bi-monthly basis. This would maintain the data integrity up to the last update. Section 11 of the WHSC Nursing and Midwifery Rostering Policy outlines the contingency arrangements in the event of roster system failure. Contingency measures tested during the Roster-Pro system outage 28 – 30 May 2024. Updated to reflect learning and need for more process directed instruction to Roster Managers. Updated contingency measures Software maintenance support available from 30 Sept 2023. Alternative electronic option to manage processing data on special duties enhancements to payroll. Roster-pro system functionality tested daily by E-Roster Team. System back-up processed by Digital Services Team. Whara Bank Office produce weekly report on shifts bookings as back-up. Roster preparation will revert to paper based option. ETMO2 available for staff to record special duty enhancements to inform payroll Additional workload for line managers to approve numerous ETMO2 claims for special duty enhancements. Full implementation of e-roster software 30/06/2026	
1692	5/7/2025	10 High (Amber)	12 Medium (Yellow)	6 Low (Green)	Paediatrics & Women's Health	Addressing medical workforce challenges, Ensuring Stability of Our Services, Supporting and Empowering Staff, Workforce stabilisation	Paediatric Consultant Workforce SWAH	Within this service; Cause We currently have gaps at consultant level with only 2 out of 6 substantive consultants working on the Out of Hours Rota (O&H rota). We have two consultants recently returned from long term sick but not working on the O&H rota. One consultant heavily weighted to community. One requires ongoing involvement having returned from long term sick leave. This consultant is not covering clinical duties currently x3 agency locum consultants in post. Advertised as Trust locum, one substantive post consultant recruited Unable to offer Agency Drs sufficient hours between 9 – 5, Monday to Friday, due to the nature of the service, resulting in dissatisfaction with Agency Drs, impacting our ability to retain same. When continues to be a shortage of eligible candidates within the local area. Senior paediatric trainee Drs are not allocated to the SWAH, therefore there is less staff exposed to this unit, who may return for a consultant post. Ability to maintain a full rota. Feedback from the Clinical lead. Undertake a Financial Assessment Nursing and Management within the Sub-Directorate. No gaps identified Escalate workforce challenges at the Child Health Partnership. Undertake a Financial Assessment to recruit a perm Consultant to reduce locum spend 01/06/2026 01/06/2026
1717	7/25/2025	12 High (Amber)	8 High (Amber)	4 High (Amber)		Risk of Fire in accommodation provided to CIA	Fire Safety Officers completed Fire Risk Assessment Action Plans on Trust properties. The Risk Assessments record a high likelihood of fire and moderate harm consequences of fire. Given young people are unaccompanied without a 24/7 staffing model, there is a significantly high corporate risk to life. Please refer to Data incident numbers... for past incidents. No fire incidents have been recorded during the Further discussions with Planning Performance and Corporate Services and on an ongoing basis on how best to support each other to reduce the risk. To ensure that newly developed Accommodation Agreement is given to and signed off by all young people residing in Trust Owned Accommodation/Harkins & Tanalis Accommodation and AS&B accommodation. Increase electrical sockets in Trust Owned Properties. Currently insufficient sockets which can result in the extensive use of extension leads thereby increasing the risk of overloading circuits. Staff to continue to visit young people under 18years living independently on a daily basis, to offer support and review risks. 01/07/2026 01/07/2026 01/07/2026 01/07/2026	

1770	9/19/2025	20 Extreme (Red)	20 Extreme (Red)	6 Medium (Yellow)	Directorate-wide (Risk Register Use only)	Ensuring Stability of Our Services, Ensuring efficient use of resources, improving the Quality and Experience of Care	Risk of Service Disruption to Service Users in Receipt of Domiciliary Care in areas of Fermanagh	The Western Trust currently holds contracts with 3 separate independent sector providers to deliver homecare services in the geographical areas of Lisnakea, Inverstown and Enniskillen. One of the providers, North West Care have informed the Trust of their decision to cease their provision of homecare services in these Fermanagh areas at the end of their current contract. As a consequence, service users in this geographical area currently supported by North West Care will experience a change in their homecare provider. There will also need to be adjustments required for the wider homecare provision in these areas.	Care management review of all affected clients to ensure their assessed care needs continue to be met. Contract Monitoring and Management. Communication with Service Users within the geographical area to inform of the upcoming changes and potential impact this may have. Implementation of Trust's contractual management plans for homecare provision. The Trust is working with all three providers to implement the transfer of homecare provision in the areas on a phased basis throughout the next number of months. Dedicated project resource. Regular meetings with providers. Close communication.	No gaps in controls identified. Robust action plan in place.	Regulated service with RQA and subject to regular inspection. Internal audit inspections. Contract Management. Incident monitoring & reporting.	No gaps in assurance provided. RQA regulated service.	Ongoing Rota Management and Optimisation. Phased change of provider. Lisnakea. Change of Provider Enniskillen.	30/06/2026 30/09/2025 13/10/2025 10/11/2025
1781	10/8/2025	12 High (Amber)	12 High (Amber)	4 Low (Green)	Acute - Diagnostics & Cancer Services	Ensuring Stability of Our Services, improving the Health of Our People, improving the Quality and Experience of Care, Workforce stabilisation	Phlebectomy Service Risk	1. The introduction of Encompass has affected the WHSCT phlebectomy services including increased workloads not manageable on snap boards and not completing. Several different new workflows are now evident. No administration resources. No hubs in the WHSCT. 2. The phlebectomy workload in WHSCT has been impacted, as a result of the Northern Ireland General Practitioner (GP) contract being imposed for 2025/2026. GP practices across the	BC for regional funding submitted - £230,000 regional assigned. Trust BC started to address the gap in funding. Admin staff recruited - new admin hubs. Grants established. Meetings are taking place with estates and community for space requirements. Initial regional BC not sufficient to re-establish the phlebectomy hubs. Trust BC awaiting completion.	work closely with Users and encompasses to establish training needs.	Is refresher/effectiveness of training established?	BC to be completed for the regionally assigned allocation.	31/08/2026	
1809	11/21/2025	16 High (Amber)	16 High (Amber)	6 Medium (Yellow)	Paediatrics & Womens Health	Ensuring Stability of Our Services	Obs & Gynaec Consultant Workforce A&H	within this service; Cause. The Altaghevin Obs & Gynaec consultant team funded for 10.96 WTE consultants. Current vacancies in Sept 2025 is 4.56 WTE. This is due to unplanned leave and permanent & temporary vacancies. Events. We have two consultants on long term sick leave. One returning 16th October. Potential return date of end of October for the second. We have two consultant vacancies (one Gynaec Oncology). The trust is funded for two gynae oncology consultants, one recently left and the other is on unplanned leave.	Locums must ensure that they are up to date with WHSCT procedure and policies. Escalation policies in place to minimise risk reporting to CD, AD, HOS, and lead nurses. Capacity clinics reduced. Rapid review of incidents to ensure that learning is disseminated promptly. 1wte consultant and one ad-hoc locum to cover current gaps. Exploring the use of M&I interviews planned. A&H Gynaec Oncology Clinic covered by SWAH consultant supported by two clinicians, reducing disruption to service. This allows presentation at regional MDT and some surgery to continue in Trust.	Challenging to recruit suitable locums as previous appointments have not been of the standard required. Many who have worked in England do not have the ability to scan patients in Antenatal Clinic. The Western Trust operates a single rota for Clock Gynaec which presents challenges when recruiting and retaining staff. Unplanned leave. Availability of locum doctors. Recruitment has not covered deficits. Unable to separate scheduled and unscheduled lists. Indelivery suite. Affects all staffing groups.	Ability to maintain a full rota. Feedback from members (MDT) Nursing and Management within the sub-directorate. Oncology Gynaec performance data. Escalation processes followed. M&M meetings continue monthly. Risk management meetings monthly. Urgent rapid review as clinically indicated.	Gaps in rota covered by non substantive staff - lack of continuity at times. Unplanned leave. Ability to recruit in vacant positions - availability of locums.	Consultant Workforce	01/09/2026
1825	12/16/2025	16 High (Amber)	16 High (Amber)	6 Medium (Yellow)		Risk Associated with the delivery of statutory obligations under the Climate Change Act 2022. The above risk could result in financial carbon penalties, failure to comply with legislative standards as well as risk to damage to Trust Estate with future environmental changes in climate e.g. flooding, power loss, overheating, snow/ice conditions. Not achieving the associated targets will.	Lead Director Appointed Proposed Sustainability Steering Group to be established. Proposed Sub-groups to be established to provide an all-encompassing approach to Sustainability as follows: Estates & Infrastructure, Patient Travel & Staff Commute, Staff & Patient Travel, Medicines Management, Supply Chain, Medical & Non-medical Equipment & Consumables. Governance arrangements established for Scope 1 & 2 (Energy, Waste & Transport). Limited Sustainability embedded in Procurement processes.	Sustainability Policy not yet established. Steering Group & sub-groups not yet fully embedded/established. Multi-disciplinary Energy group established to monitor the use of energy consumption & as a result financial constraints & the absence of a Sustainability team. Sustainability Awareness & Training. Limited Sustainability embedded in Procurement processes.	Environmental Management System ISO 14001 in place for Scope 1 & 2 - Energy & Waste. Multi-disciplinary Energy group established to monitor the use of energy consumption & as a result carbon. Estates team benchmarked Scope 1 & 2 emissions and Mitigation report on track for submission to DARA by 31st October.	KPI for scope 3 not yet established/understood to allow Path to Net Zero to be defined. Limited resource in place to monitor the necessary all-encompassing Sustainability impacts. Third party assurance/ mechanism for audit not yet in place.	Sustainability Plan to be developed with input from each working group. Submission of Adoption Report.	30/09/2026 30/04/2026		
1854	5/18/2026	16 High (Amber)	16 High (Amber)	4 High (Amber)	Reform and rebuild of services	Children's Safeguarding Documentation on Encompass	Children's Safeguarding Documentation on Encompass	Children's safeguarding documentation being behind appropriate break the glass to reduce the risk of harm to ensure information accessibility. introduces a new risk of inappropriate access to potentially highly sensitive information. NB - This risk is held by the DSW for the period of the pilot. Should be pilot be mainstreamed the Corporate risk ID 284 will need to be re-evaluated, mitigations mainstreamed, and corporate risk re-scored.	Report generated weekly by Information Governance for all instances of break the glass on children's safeguarding encounter in WT. Report exported and shared with CWO and SWDTL for review and presentation to the risk monitoring group fortnightly. Proactive audit of 100% of Safeguarding encounter break the glass e.g. follow up with staff and manager of anyone found to have broken the glass without professional rationale. Homogeneity risk monitoring meetings. Incident reviews. Break the glass function. Staff Comm via Trust internet & email.	Encompass's ability to provide the level of detail required to provide assurance of the proactive auditing tool is unclear until we begin active audit.	Internal audit of 100% of BTG access for the safeguarding encounter.	Assurances are limited due to the ability of the system to provide a clear report on the safeguarding encounter.		
1869	6/12/2026	16 High (Amber)	16 High (Amber)	6 Medium (Yellow)	Directorate-wide (Risk Register Use only)	Ensuring Stability of Our Services, improving the Health of Our People, improving the Quality and Experience of Care, Supporting and Empowering Staff	Risk to WHSCT achieving live date for Equip due to Equip programme readiness activities for key HR and Finance staff. Timelines for key activities have slipped, however, the implementation dates have more recently been threatened by a failure to gain programme Stage Gate in early April 2026 with a decision made at the May Equip Programme Board for Release 1 Finance & HR to re-plan activities to a November 2026 go live in order to mitigate further slippage in the plan and to allow effective planning for essential go-live activities. For Release 2 HR & Payroll, the decision was to immediately re-plan activities based on a an	WHSCT Equip Programme Board. WHSCT Equip Programme Board. WHSCT HR and Finance implementation Readiness Group. Regional Equip Programme Board. Regional ISO / BSF for a now recognised and related to the Regional Programme Board. Regional Equip Project Management Office. DHCI Portfolio Management over Digital Programmes. Get Gateway Review Process. Informal prioritisation of workloads by Finance and HR managers. Training to be delivered by guided learning via LMS as much as possible.	BAU activities, where possible, may need to be stood down and less support will be available to the organisation in relation to these HR and Finance activities. There is limited regional funding available in 26/27 to supplement resources. Inadequate timeframe to allow training of staff to take place.	Highlight to WHSCT Equip Programme Board, regional Equip Programme Board and regional Equip team. User Acceptance Testing. WHSCT project plan developed with known activities. WHSCT Communications plan. Formal Gateway assurance processes.	WHSCT project plan and communications plan to be developed in the conjunction with detailed regional Equip programme plan.	Establishment of Equip programme governance. Development of WHSCT Project Plan. Resource plan to be completed with business as usual tasks to be stood down as feasible.	01/10/2026 30/06/2026 30/06/2026	

1825	12/16/2025	16 High (Amber)	16 High (Amber)	6 Medium (Yellow)		Molloy, Mrs Teresa	McNulty, Mr Patrick					Risk Associated with failure to meet statutory obligations under the Climate Change Act 2022 NI Risk associated with the delivery of sustainability targets set by Government and Department towards net zero by 2050. Risk associated with the impact of Climate Change throughout all areas of the Trust. Risk associated with the overall Trust engagement with Sustainability Steering Group and Directorate representation. The above risks could result in financial carbon penalties, failure to comply with legislative standards as well as risk to damage to Trust Estate with future environmental changes in climate e.g. flooding, power loss, overheating, snow/ice conditions, not achieving the required targets will lead to reputational damage to the Trust.			
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